News Release

SOCIAL SECURITY

One Million People Go Online to Access their Social Security *Statement*

Michael J. Astrue, Commissioner of Social Security, today announced that in less than two months' time, one million people have gone online, created a *My Social Security* account and viewed their Social Security *Statement*.

"The online Social Security *Statement* is a huge success," Commissioner Astrue said. "The online *Statement* meets our commitment to provide Americans with an easy, efficient process to obtain an estimate of their potential Social Security benefits. I recommend that everyone get in the habit of checking their online *Statement* each year, around their birthday, for example."

The online *Statement* provides estimates for retirement, disability and survivors benefits. It also provides workers as young as 18 a convenient year-round way to determine whether their earnings are accurately posted to their Social Security records, which was not possible when the agency mailed paper *Statements* only to those 25 and older.

On May 1, Social Security unveiled this new addition to its popular suite of electronic services at www.socialsecurity.gov/mystatement, which allows people to access their Social Security earnings and benefit information securely and conveniently.

According to the American Customer Satisfaction Index (ACSI), users are giving the online *Statement* a score of 89 -- making it competitive with Social Security's other top-rated, best-in-government online services, such as the Retirement Estimator and online retirement application. The ACSI tracks trends in customer's satisfaction and provides valuable benchmarking insights for companies and government agencies.

To access your online *Statement*, you must be at least 18 years old, have a Social Security number, have a valid email address and have a U.S. mailing address.

To learn more or to create your own account, please go to www.socialsecurity.gov/mystatement.

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