

BSO Tutorial for Tax Year 2009

Social Security Number Verification Service (SSNVS)

Contains the following lessons:

- <u>Request Online SSN Verification</u>
- <u>Submit an Electronic File for SSN Verification</u>
- <u>View Status and Retrieval Information</u>
- <u>View Social Security Number Verification Service Handbook</u>

LESSON 1: REQUEST AN ONLINE SSN VERIFICATION

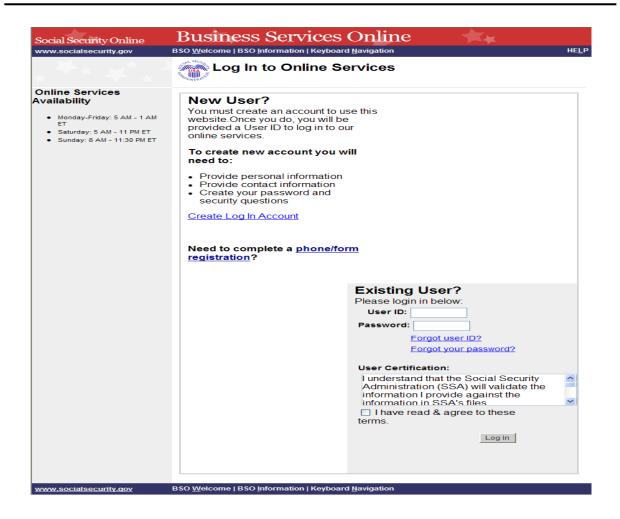
Registered users (employers and certain third-party submitters) can verify up to 10 names and Social Security Numbers (SSNs) online and receive immediate results.



In order access the Social Security Number Verification Service (SSNVS) users must first register with the Integrated Registration Services (IRES) and receive a User Identification Number (User ID) and password.

To request access to SSNVS, after you have registered, complete the following steps:

- **STEP 1**: Point your browser to the Business Services Online (BSO) Welcome page: <u>www.socialsecurity.gov/bso/bsowelcome.htm</u>.
- **STEP 2**: Select the **Log In** button on the BSO Welcome page. The system displays the Log In to Online Services page.



STEP 3: Enter your User ID and password.

STEP 4: Select the "I have read & agree to these terms." check box to indicate you have read the user certification statement and agree to its contents. Select the **Log In** button. This will open the BSO Main Menu web page.



To return to the BSO Welcome page, select the BSO Welcome link.

Social Security Online	Business Services Online
www. <u>s</u> ocialsecurity.gov	BSO <u>M</u> ain Menu BSO Information Contact Us Keyboard Navigation
KAMALJIT RANDHAWA	Main Menu Welcome, KAMALJIT RANDHAWA Your password expires on January 01, 9999
Manage Account <u>View / Edit Account Info</u> <u>Change Password</u> <u>Disable Account</u> 	Report Wages To Social Security Submit, download or process W-2s and W-2cs View submission status, acknowledge resubmission notices or Request resubmission extensions Social Security Number Verification Service
Manage Services <u>View / Edit Services</u> <u>Request New Services</u> <u>View Pending Services</u> <u>Enter Activation Code(s)</u> 	Request online SSN verification, or Submit files for SSN verification Form SSA-1694 Request for Business Entity Taxpayer Information Submit or update a Business Taxpayer Information form to receive form 1099 for work related to claimant representation
	Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .
www.socialsecurity.gov	BSO <u>M</u> ain Menu BSO Information Contact Us Keyboard <u>N</u> avigation

STEP 5: Select the **Social Security Number Verification Service** link.

Social Security Number Verification Service

Request online SSN verification, or Submit files for SSN verification

The system displays the Social Security Number Verification Service menu page.

Social Security Online	Business Services Online
www.socialsecurity.gov	BSO <u>M</u> ain Menu BSO Information Contact Us Keyboard Navigation
	Social Security Number Verification Service
KAMALJIT RANDHAWA	
Logout	Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.
Manage Account <u>View / Edit Account Info</u> <u>Change Password</u> Disable Account	Submit an Electronic File for SSN Verification Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.
<u>Bisable Account</u>	View Status and Retrieval Information
Manage Services	View the current status of a submission.
<u>View / Edit Services</u> <u>Request New Services</u> <u>View Pending Services</u> <u>Enter Activation Code(s)</u>	View Social Security Number Verification Service Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions. BSO Main Menu
	Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .
www.socialsecurity.gov	BSO <u>M</u> ain Menu BSO Information Contact Us Keyboard Navigation

STEP 6: Select the **Request Online SSN Verification** link.

(To return to the BSO Main Menu page, select the **BSO Main Menu** button.)

Request Online SSN Verification

Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.

The system displays the SSNVS Attestation page.

ocial Security Online	- Business Services Online
Social Secur SSNVS)	ity Number Verification System
-	OMB Approval No. 0960-0660
	SSNVS Attestation
Proper Use of Social Security N	Number Verification Service (SSNVS)
 SSNVS should only be used 	for the purpose for which it is intended.
 SSA will verify Social Secur former employees are corre Form W-2 (Wage and Tax S 	ity Numbers (SSNs) solely to ensure the records of current or ct for the purpose of completing Internal Revenue Service (IRS) statement).
 It is illegal to use the service preparation of tax returns. 	to verify SSNs of potential new hires or contractors or in the
 It is appropriate to use SSN been established. SSA defi one of the following has occ 	VS only once an official employer-employee relationship has nes the existence of an employer-employee relationship as when urred:
 The employer's offer of emp he/she hasn?t started working 	loyment and acceptance by the person being hired (even though ng); and/or
 The future employee's comp 	eletion of the paperwork to establish the payroll record.
 Company policy concerning workers; for example: 	the use of SSNVS should be applied consistently to all
	workers, verify information on all newly hired workers.
	ation on other workers, verify the information for all other workers.
either handle the wage repo related to annual wage repo contracts between the third- performed by the third-party	s strictly limited to organizations that contract with employers to rting responsibilities or perform an administrative function directly rting responsibilities of hired employees. It is suggested that party and the employer stipulate that the functions being contractor adhere to the proper use of SSNVS. It is not proper to sporting purposes, such as identity, credit checks, mortgage
 Anyone who knowingly and y under false pretenses violat both. 	willfully uses SSNVS to request or obtain information from SSA to Federal law and may be punished by a fine, imprisonment or
 SSA may ban you and/or the determines there has been 	e company you represent from the use of SSNVS if SSA misuse of the service.
 SSA returns all names and SSA advises the following: 	SSNs submitted. If the name and SSN do not match our records,
 This response does no information about the 	ot imply that you or your employee intentionally provided incorrect employee's name or SSN.
 This response does not 	ot make any statement about your employee's immigration status.
 This response is not a employee, such as lay employee. 	basis, in and of itself, to take any adverse action against the ing off, suspending, firing, or discriminating against the
If you rely only on the info verification to justify adve Federal law and be subjec	ormation SSA provides regarding name and SSN rse action against a worker, you may violate State or ct to legal consequences.
 e taken. SSA offers services, likk for those same services for a fe iscourage the use of misleading pecific prohibitions in Section 31 pecific prohibitions in Section 31 interview of the U.S. Code, Section rovisions and conform to their re Be cautious not to suggest the Advise all clients that this se a unique or exclusive arrang software, etc. Be sure not to give any impry your company has an arrang software, etc. Caperwork Reduction Act State his information collection meets action 2 of the Parton Variant Action and the about 2 minutes to read the i 	th when offering SSNVS to your clients. However, caution should e SSNVS, free of charge. Some companies in the private sector e and develop misleading brochures and advertisements. To mailings about Social Security and Medicare, Congress enacted 2 of the Social Security independence and Program badened the existing deterrents. The prohibitions are codified at 1320b-10. You should ensure that you are aware of these legal quirements and. o your clients that this service is only available through you; ervice is available at no cost from SSA and that this service is not gement between SSA and your company; and ession when describing your SSNVS service to your clients that gement that allows direct access to SSA databases, program the clearance requirements of 44 U.S.C. § 3507, as amended by <u>clion Act of 1995</u> . You do not need to answer these questions in Management and the describing you are answer these questions of the clearance requirements of 44 U.S.C. § 3507, as amended by <u>clion Act of 1995</u> . You do not need to answer these questions in the clearance requirements of the sections of the sections of the clearance requirements of a section answer these questions is the section of the sections is a section of the sections of the sections is the section of the sections is a section in the time predict to complete the form to: SSA 1338 Anney is the time predict to complete the sections is a section in the section is the section section is a section in the section is the section in the section is a section in
Jser Certification for Use of SS	SNVS - Please Read Carefully!
 I have read and understand Verification Service (SSNV) 	the above section titled "Proper Use of Social Security Number S)" and the "Federal Privacy Act Statement for Third-Party
Submitters".I am verifying SSNs solely to	o ensure that the records of my client's or my current or former
employees are correct for thI am authorized, under valid	e purposes of Form W-2 reporting. contracts with all outside employers of any individual for whom I
will request SSN verification receive the results of SSNV or	n, to transmit employee SSNs and identifying information and to
I have the authority from my employee SSNs and identify	employer (or am the owner of the company) to transmit ying information and to receive the results of SSNVS.
by selecting the "I Accept" button, ertification of Business Services	you certify that you have read, understand and agree to the user Online.
	I Accept I DO NOT Accept

STEP 7: Select the **I** Accept button to indicate you have read the SSNVS user certification statement and agree to its contents. The system will then display the SSN Verification page. (To return to the BSO Main Menu page, select the **I** DO NOT Accept button.)

Social Security Online www.socialsecurity.gov Logout	/ BSO Main		ness Servic			jation
Social S (SSNVS)	ecurity	Numbe	er Verifica	tion S	ystem	
SSNVS Help						
		SSN Ve	erification			
Name: KAMALJIT RAN	DHAWA					
Field specific help is an Please Note: • All verified, unve • In the event SSI o Overnigi confirma	vailable by selecting erified and deceased NVS may not be able nt Processing - save ation number on the	the underlined li d records will be r to process your s the data you er Confirmation pag		two (2) option: t processing a eck the status	s: nd displays a of your request	
* <u>Employer's EIN</u> (000000000)	Th en se	e Employer's EIN pployer whose en	l is the Employer Identific nployees' names and SSI urposes, this information	ation Number Is are being ve	(EIN) of the erified. For	
* <u>SSN</u> (9999999999)	* <u>First Name</u>	<u>Middle</u> <u>Name</u>	* <u>Last Name</u>	Suffix	Date of Birth	
1.						
3.						
4.						
5.						
6.						
7.						
8 [9						
10.						
You may want to prin		on. Please keep	mit, as this information wi the printed / saved page i orm			
Have a question? Call 1-800	1- 772-6270 Mon Fr		stern Time to speak with I 1-800-325-0778.	Employer Cust	omer Service persor	nnel. For

STEP 8: In the Employer's EIN field place the EIN of the employer under which wages are to be reported for the names and SSNs being verified. Complete one (1) row for each name and SSN you would like to verify. You must complete all mandatory fields in at least one (1) row before selecting the Submit button.



- The Employer's EIN, SSN, First Name and Last Name fields are mandatory.
- The Middle Name, Suffix, Date of Birth (DOB) and Gender fields are optional.

STEP 9: Select the **Submit** button to process the data (Otherwise, select the **Clear Form** button to delete the data.). The system displays the SSN Verification Results page.

ww.socialsecuri	ty.gov B	SO Mai	n Menu						Onlin Eyboard Na		n Logoı
Soci SSNVS)	al Sec	uri	ty N	lun	nber	Veri	ficat	ion	Syst	em	
SSNVS Help						_					
			SS	SN Ve	erificatio	on Re	sults				
mployer's EIN:	010000000	Name:	KAMAL	JIT RAN	DHAWA						
ecords Submitted: ailed: eceased: erified Records:	10 6 2 2	verified,	failed o	or emplo		ased. The	first five digit	s of the	mn indicates SSN will be		
Verify More <u>SSNs</u> What to do if an SSN fails to verify Why Are Some SSNs Masked? Field Office Locator		•	an SSN Deceas that the informa	ed - Dat person tion line	to Verify for a matches S is deceased	more info ocial Sec For more 2-1213 (TI	rmation. urity Adminis information DD/TTY 1-80	tration' , pleas 0-325-	on's records, an s records, an e contact our 0778) or your nearest you.	d our rec general	ords indicate
		•	Verified	I - Data i	matches Soc	ial Securi	ty Administra	tion's r	ecords.		
		Result		S SN 1999999	First Name	Middle Name	Last Name	Suffix	Date of Birth MMDDYYYY	Gender F/M	Verification Results
		Failed	1 085	767000	SYLVESTER	-	WILLIAMS	-	08131955	M	1
		Failed		XX0703	KELLEY	RAE	REYNOLDS	-	10201965	M	2
		Failed	1 000	XX1201	SYLVIA	-	GONZALES	-	06141965	F	3
		Failed	1 XXX	XX0404	JILL	RENEE	BAHLMANN	-	07011959	M	4
		Failed	i 449	491202	MANDY	-	CEPEDA	-	12141981	F	5
		Failed	_	XX2202	THOMAS	EDWARD	NIESE	-	02201978	м	6
		Verifie		XX0902	BETHANY	MICHELL	HUBBARD	-	09081978	F	-
		Verifie		00002203	RITA MELISSA	CAROL	JONES	-	03231968	F	-
		Deceas	_	511600	KARA	RUTH	MEDLIN	-	11161983	F	-
											1
					Verifica	ation Resu	ults				
			Code			Descript	ion				
			1	SSN no	N not in file (never issued).						
			2 Name a		ne and DOB match; gender code does not match.						
			3	Name a	nd gender cod	le match; D	OB does not r	natch.			
			4	Name n	natches; DOB a	and gender	code do not r	natch.			
			5	Name d	oes not match	; DOB and	gender code r	ot chec	ked.		
			6	SSN did	I not verify; oth	her reason.					

This page will display:

- Left-Hand Menu the Employer's EIN, total number of records submitted, total number of failed verifications, total number of deceased records and total number of verified records.
- Body All of the information submitted by the user plus the verification results code.



If any problems occur with the submission the system will display the Convert to Batch page. Select the **Overnight** button and SSA will process your request and send you the results within 2 business days. Follow the instructions in <u>Lesson 2: Submit an</u> <u>Electronic File for SSN Verification</u> for more information.

STEP 10: The SSN submitted for verification matches SSA's records.

The user will see a "-" in the Verification Results field.



For security reasons, if the record has a "-" Verification Result, the first five (5) positions of the SSN will be masked with an "X".

STEP 11: The SSN submitted for verification matches SSA's records but our records indicate the individual is deceased.

The user will see the word "Deceased" in the Results column and a "-"in the Verification Results field.

STEP 12: If there are failed verifications, the number in the Verification Results column displays the reason for the failed verification.

The following are failed verification result code descriptions:

- 1 SSN not in file (never issued).
- 2 Name and DOB match; gender code does not match.
- 3 Name and gender code match; DOB does not match.
- 4 Name matches: DOB and gender code do not match.
- 5 Name does not match; DOB and gender code not checked.
- 6 SSN did not verify; other reason.



For security reasons, if the record has a verification results code of 2, 3, 4 or 6, the first five (5) positions of the SSN will be masked with an "X".

If the data does not match SSA's records, select the **What to do if an SSN Fails to** *Verify* link to view important information.

STEP 13: Select the Verify More SSNs link to verify additional SSNs (To return to the BSO Main Menu page, select the BSO Main Menu link.).

LESSON 2: SUBMIT AN ELECTRONIC FILE FOR SSN VERIFICATION

Follow the instructions below to upload a file containing names and SSNs to be verified by the SSA. The results are usually available the next government business day.

- **STEP 1**: Point your browser to the BSO Welcome page: www.socialsecurity.gov/bso/bsowelcome.htm.
- **STEP 2**: Select the **Log In** button on the BSO Welcome page. The system displays the Log In to Online Services page.

WWW. docking security gay BSO Welcome (BSO Information Keyboard Navigation) MELP Image: Security of the secur	Social Security Online	Business Services Online	
Online Services Availability • Norwardshield (Markowskie) (SAM - 1120) (SA	www.socialsecurity.gov	BSO Welcome BSO Information Keyboard Navigation	HE <u>L</u> P
Availability New User? • Monday-Friday: S AM - 1 AM • Saturday: S AM - 11 PM ET • Saturday: S AM - 11:30 PM ET • Saturday: A AM - 11:30 PM ET • Saturday: A AM - 11:30 PM ET • Provide a User ID to log in to our online services. • Drovide a User ID to log in to our online services. • Provide personal information • Provide contact information • Provide personal information • Create your password and security questions Create your password and security questions Create to complete a phone/form registration? • Direct explore the phone form • Drovide to complete a phone form • Provide to complete a phone form • Progot user ID? • Direct explore the second the second security Administration (SSA) will validate the information in provide against the information in SSA's files	****	Log In to Online Services	
	Availability • Monday-Friday: 5 AM - 1 AM ET • Saturday: 5 AM - 11 PM ET	You must create an account to use this website. Once you do, you will be provided a User ID to log in to our online services. To create new account you will need to: • Provide contact information • Provide contact information • Create your password and security questions Create Log In Account Need to complete a phone/form registration? Please login in below: User ID: Password: Forgot user ID? Inderstand that the Social Security Administration (SSA) will validate the information I provide against the information I prov	
www.socialsecurity.gov BSO Welcome BSO Information Keyboard Navigation	www.socialsecurity.gov	BSO Welcome BSO Information Keyboard Navigation	_

STEP 3: Enter your User ID and password.

STEP 4: Select the "I have read & agree to these terms." check box to indicate you have read the user certification statement and agree to its contents. Select the Log In button (To return to the BSO Welcome page, select the BSO Welcome link). The system displays the BSO Main Menu page.



STEP 5: Select the **Social Security Number Verification Service** link.

Social Security Number Verification Service

Request online SSN verification, or Submit files for SSN verification

The system displays the Social Security Number Verification Service menu page.

Social Security Online	Business Services Online
www.socialsecurity.gov	BSO <u>M</u> ain Menu BSO <u>I</u> nformation Contact <u>U</u> s Keyboard <u>N</u> avigation
	Social Security Number Verification Service
KAMALJIT RANDHAWA	
Logout	Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.
Manage Account View / Edit Account Info Change Password Disable Account 	Submit an Electronic File for SSN Verification Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.
	View Status and Retrieval Information
Manage Services	View the current status of a submission.
View / Edit Services Request New Services View Pending Services Enter Activation Code(s)	View Social Security Number Verification Service Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions. BSO Main Menu
	Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .
www.socialsecurity.gov	BSO <u>M</u> ain Menu BSO <u>I</u> nformation Contact <u>U</u> s Keyboard <u>N</u> avigation

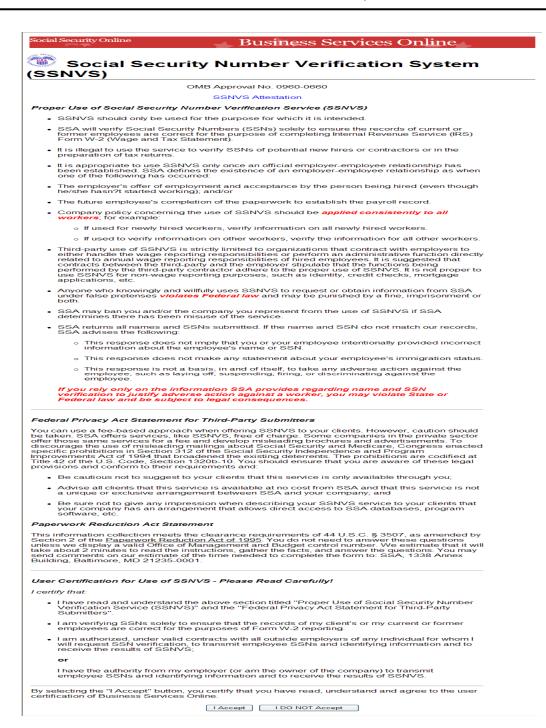
STEP 6: Select the **Submit an Electronic File for SSN Verification** link.

(To return to the BSO Main Menu page, select the **BSO Main Menu** button.)

Submit an Electronic File for SSN Verification

Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.

The system displays the SSNVS Attestation page.



STEP 7: Select the I Accept button after reading the conditions defined on the SSNVS Attestation page. The system displays the Submit a File for SSN Verification – Before You Start page. (To return to the BSO Main Menu page, select the I DO NOT Accept button.)

Social Security Online www.socialsecurity.gov BSO Main Menu BSO Information Contact Us Keyboard Navigation Logout
Social Security Number Verification System (SSNVS)
SSNVS Help
Submit a File for SSN Verification - Before You Start
Name: KAMALJIT RANDHAWA
Steps: 1. Before You Start 2. Submit Your File 3. Confirmation
1. Before You Start
The following items below are suggestions to follow before submitting your file for SSN verification.
 Review your file(s) for correct formatting Before submitting your file, we recommend that you ensure the file is error-free and can be sent quickly.
 We provide the proper file format on the SSNVS Help page and in the SSNVS Handbook. Reviewing your file for proper formatting may prevent it from being rejected. <u>Submission File Format</u>
o Do NOT send an Excel Spreadsheet. If you are using Excel, select Excel Users for more information.
 Zip Your File If you have over 500 Name/SSN requests or a slow connection, the transmission will be faster if the file is zipped (compressed). WinZip and PKZip are examples of acceptable compression packages. This will substantially reduce the time required to transmit your file.
BSO Main Menu Continue
Have a question? Call 1-800-772-6270 Mon Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

STEP 8: Select **Continue** after reading the information on the Submit a File for SSN Verification – Before You Start page. The system displays the Submit a File for SSN Verification – Submit Your File page.

(To return to the BSO Main Menu page, select the BSO Main Menu button.)

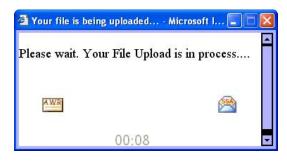
Social Security Online BSO Main Menu BSO Information Contact Us Keyboard Navigation Logout
Social Security Number Verification System (SSNVS)
SSNVS Help
Submit a File for SSN Verification - Submit Your File
Name: KAMALJIT RANDHAWA
Steps: 1. Before You Start 2. Submit Your File 3. Confirmation
2. Submit Your File
 First, enter the Employer's EIN. (Also select a Submitter's EIN if required.) Second, if you know the name of the file you wish to upload, type the filename in the data entry field or use the Browse button to locate your file. Third, select the Submit button to upload your file.
* Employer's EIN (99999999) The Employer's EIN is the Employer Identification Number (EIN) of the employer whose employees' names and SSNs are being verified. For security and audit purposes, this information must be provided and will not be processed without it.
Select file Browse Submit
Except for peak submission periods, file results will usually be available the next government business day. You will receive a confirmation number and message when your file submission is complete.
BSO Main Menu Previous Page
Have a question? Call 1-800-772-6270 Mon Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .

STEP 9: Enter the Employer's EIN of the employer under which wages are to be reported for the names and SSNs being verified. If you know the name of the file you wish to upload, type the file name in the **Select file** field or select a file from your local or network directory by selecting the **Browse** button.



- The file should contain no more than 250,000 SSN verification requests.
- If you have over 500 SSN verification requests or you have a slow connection it is recommended that you zip your file using WinZip, PKZIP, or another zip-compatible program.

STEP 10: Select the **Submit** button. The system displays a file upload in process pop-up window.



Once the file has been transferred, the system displays the Submit a File for SSN Verification – Confirmation page.

Social Security Online BSO Main Menu BSO Information Contact Us Keyboard Navigation Logout
Social Security Number Verification System (SSNVS)
SSNVS Help
Submit a File for SSN Verification - Confirmation
Steps: 1. <u>Before You Start</u> 2. <u>Submit Your File</u> 3. Confirmation
3. Confirmation Receipt - Your File Was Received
Your submission was successful . Use your browser menu to save or print this acknowledgement of receipt for your records. You will need the confirmation number assigned by SSA to retrieve the results of your submission.
Confirmation Number assigned by SSA: 1243040211C30F31
Date: 10/07/2009 02:26 PM Eastern Time Your file name: good_data.txt Assigned file name: 1243040211C30F31_DF600001 File size: 1,318 bytes (1.3 Kb)
What You Should Do Next: Check the size of your file. Right click on the file (or tab to it and select Shift + F10) and select <i>Properties</i> . The size given in bytes should match the size given on the Confirmation page. If it does not match, there may have been a problem with transmission. Please contact the Employer Reporting Branch at 1-800-772-6270. For TDD/TTY call 1-800-325-0778.
What to expect: You may check your results from the View Status and Retrieval Information link on the BSO Home page. Except for peak submission periods, file results will usually be available the next government business day.
Thank you for submitting your file using Business Services Online.
BSO Main Menu Submit Another File
Have a question? Call 1-800-772-6270 Mon Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .



Be sure to keep a record of your confirmation number. You will need it to track the status of your submitted file.

STEP 11: Select the **OK** button in the pop-up window to print the Submit a File for SSN Verification - Confirmation page.



Otherwise select the Cancel button to close the pop-up window

STEP 12: Select the Submit Another File button to submit another file or select the BSO Main Menu button to return to the BSO Main Menu page.

Lesson 3: View Status and Retrieval Information

Follow the instructions below to view the status of electronic files submitted for overnight processing.

- **STEP 1**: Point your browser to the BSO Welcome page: www.socialsecurity.gov/bso/bsowelcome.htm.
- **STEP 2**: Select the **Log In** button on the BSO Welcome page. The system displays the Log In to Online Services page.

Social Security Online	Business Services Online
www.socialsecurity.gov	BSO <u>W</u> elcome BSO <u>I</u> nformation Keyboard <u>N</u> avigation HELP
	Log In to Online Services
Online Services Availability • Monday-Friday: 5 AM - 1 AM ET • Saturday: 5 AM - 11 PM ET • Sunday: 8 AM - 11:30 PM ET	New User? You must create an account to use this website. Once you do, you will be provided a User ID to log in to our online services. Description: Description: Description: Provide personal information Provide contact information Provide contact information Oreate your password and security questions Create Log In Account Need to complete a phone/form registration? Existing User? Please login in below: User ID: Please login in below: Description:
	User Certification: Lunderstand that the Social Security Administration (SSA) will validate the information in provide against the information in SSA's files Log in
www.socialsecurity.gov	BSO <u>W</u> elcome BSO Information Keyboard <u>N</u> avigation

STEP 3: Enter your User ID and password.

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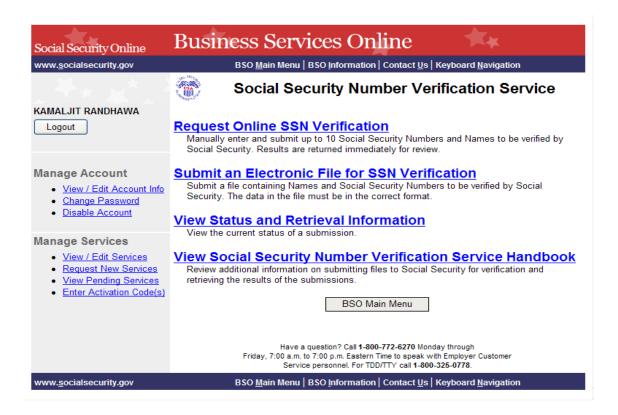


STEP 5: Select the **Social Security Number Verification Service** link.

Social Security Number Verification Service

Request online SSN verification, or Submit files for SSN verification

The system displays the Social Security Number Verification Service menu page.



STEP 6: Select the **View Status and Retrieval Information** link.

(To return to the BSO Main Menu page, select the BSO Main Menu button.)

View Status and Retrieval Information

View the current status of a submission.

The system displays the SSNVS Attestation page.

Social Security Online	Business Services Online
Social Secι SSNVS)	urity Number Verification System
	OMB Approval No. 0960-0660
	SSNVS Attestation
Proper Use of Social Securit	y Number Verification Service (SSNVS)
	sed for the purpose for which it is intended.
 SSA will verify Social Sec former employees are co Form W-2 (Wage and Ta 	curity Numbers (SSNs) solely to ensure the records of current or rrect for the purpose of completing Internal Revenue Service (IRS) x Statement).
preparation of tax returns	
 It is appropriate to use SS been established. SSA d one of the following has o 	SNVS only once an official employer-employee relationship has lefines the existence of an employer-employee relationship as when iccurred:
 The employer's offer of en he/she hasn?t started wo 	mployment and acceptance by the person being hired (even though rking); and/or
 The future employee's co 	mpletion of the paperwork to establish the payroll record.
 Company policy concerni workers; for example: 	ing the use of SSNVS should be applied consistently to all
 If used for newly hire 	ed workers, verify information on all newly hired workers.
	rmation on other workers, verify the information for all other workers.
either handle the wage re related to annual wage re contracts between the thil performed by the third-pa	S is strictly limited to organizations that contract with employeers to sporting responsibilities or perform an administrative function directly porting responsibilities of hired employees. It is suggested that rd-party and the employer stipulate that the functions being try contractor adhere to the proper use of SSNVS. It is not proper to a reporting purposes, such as identity, credit checks, mortgage
 Anyone who knowingly ar under false pretenses vic both. 	nd willfully uses SSNVS to request or obtain information from SSA <i>plates Federal law</i> and may be punished by a fine, imprisonment or
 SSA may ban you and/or determines there has been 	the company you represent from the use of SSNVS if SSA on misuse of the service.
SSA advises the following	-
information about th	s not imply that you or your employee intentionally provided incorrect e employee's name or SSN.
	s not make any statement about your employee's immigration status.
 This response is no employee, such as employee. 	t a basis, in and of itself, to take any adverse action against the laying off, suspending, firing, or discriminating against the
verification to justify ad	nformation SSA provides regarding name and SSN Iverse action against a worker, you may violate State or iject to legal consequences.
/ou can use a fee-based appro be taken. SSA offers services.	nt for Third-Party Submitters bach when offering SSNVS to your clients. However, caution should like SSNVS, free of charge. Some companies in the private sector fee and develop misleading brochures and advertisements. To
iscourage the use of misleadi pecific prohibitions in Section nprovements Act of 1994 that itle 42 of the U.S. Code, Secti rovisions and conform to their	ng mailings about Social Security and Medicare, Congress enacted 312 of the Social Security Independence and Program broadened the existing deterrents. The prohibitions are codified at ion 1320b-10. You should ensure that you are aware of these legal requirements and:
	st to your clients that this service is only available through you;
a unique or exclusive arra	service is available at no cost from SSA and that this service is not angement between SSA and your company; and
 Be sure not to give any in your company has an arra software, etc. 	npression when describing your SSNVS service to your clients that angement that allows direct access to SSA databases, program
Paperwork Reduction Act St	atement
Section 2 of the <u>Paperwork Re</u> Inless we display a valid Office	ts the clearance requirements of 44 U.S.C. § 3507, as amended by duction Act of 1995. You do not need to answer these questions of Management and Budget control number. We estimate that it will e instructions, gather the facts, and answer the questions. You may e of the time needed to complete the form to: SSA, 1338 Annex -0001.
Jser Certification for Use of certify that:	SSNVS - Please Read Carefully!
	nd the above section titled "Proper Use of Social Security Number NVS)" and the "Federal Privacy Act Statement for Third-Party
I am verifying SSNs sole	y to ensure that the records of my client's or my current or former r the purposes of Form W-2 reporting.
 I am authorized, under va 	lid contracts with all outside employers of any individual for whom I
or I have the authority from n	ny employer (or am the owner of the company) to transmit
employee SSNs and ider	ntifying information and to receive the results of SSNVS.
ertification of Business Servic	on, you certify that you have read, understand and agree to the user es Online.
	I Accept I DO NOT Accept

STEP 7: Select the I Accept button after reading the conditions defined on the SSNVS Attestation page. The system displays the Status and Retrieval page. (To return to the BSO Main Menu page, select the I DO NOT Accept button.)

Sec	ial Socurity N	umber Verification System
NVS	_	umber vernication System
VS Help		
	S	tatus and Retrieval
lame: KAM	ALJIT RANDHAWA	
here are thr	ee options for checking the status	of your file(s):
	nter your 16 character confirmation	number or your 8 character tracking number for submitted files. r more information
		entering a range of submission dates.
ption 3 - Re	etrieve a list of your submitted files	available to your User ID.
Option 1	Confirmation or Tracking Number	Submit
Option 2	Range Start Date	Submit
		Submit

STEP 8: Select one of the following options to view the status of your submitted file.

- **Option 1**: Enter the specific tracking or confirmation number to view the status of an individual file.
- **Option 2**: Enter a start and end date to view the status of files submitted within a date range.
- **Option 3**: View the 100 most recent SSNVS file submissions associated with your User ID.



If the file you are searching for is not displayed, focus your search by using Option 1 or 2.

STEP 9: Select the corresponding Submit button. The system displays the Status and Retrieval Results page.

Social Securi	ty On li ne	-	Busines	s Servi	ices C	nline	6	-	(_k	
www.socialse Logout	curity.gov BSO I	Main Menu	BSO Informati	ion Contac	tUs Key	board Navig	ation			
SO SSNV		ity Nur	nber Ve	erificati	ion S	ystem				
		Status a	nd Retrie	val Resu	ilts					
Jame: KAMAL J	IT RANDHAWA									
	ole displays your submitte	ed file(s).								
 Please no Some SS 	r retrieve your submissior ote large files may take s iNs may be masked. Sele not verify? Sele <u>c</u> t <u>What i</u>	ome time to oper ct <u>Why Are So</u>	n. me SSNs Mask			al Options.				
 Select "D To save t 1 5 	IEW" if the total number of OWNLOAD" to download the downloaded file as a to tight click "DOWNLOAD" ielest "Save Target As" comblete the Save As dial	your file. axt file: log box	tted is 10 or less. us of Sul	omissio	ns fror	n:				
			1/29/2009							
		Select the lin	ks below for more i	nformation abou	it your submi	ssion(s).				
Submission Date	Confirmation or Tracking Number	Records Submitted	Failed Verification	Deceased_	<u>Verified</u>	<u>Status</u>	<u>File</u> Size	Retrieval Option(s)	Available Through	
02/26/2009	D17015EE	1	0	0	1		0.0 KB		03/29/2009	
02/09/2009	D0600F73	1	0	0	1	VIEWED	0.0 KB		03/12/2009	
02/03/2009	D00000EE	1	0	0	1	VIEWED	0.0 KB		03/08/2009	
02/03/2009	11F3E164C032727F	-	-	-	-	FORMAT OR SURFACE ERRORS	0.0 KB	-	-	
02/03/2009	D00000F0	10	0	0	10		0.0 KB		03/06/2009	
02/03/2009	D000000D	7	0	3	4	VIEWED	0.0 KB		2 03/06/2009	
02/03/2009	D0000004	1	0	0	1	VIEWED	0.0 KB		03/06/2009	
02/03/2009	D0000005	1	0	1	0	VIEWED	0.0 KB		03/06/2009	
02/03/2009	D0000006	1	0	0	1		0.0 KB		03/06/2009	

1 0 0 Additional Status Request

1

DOWNLOAD 03/06/2009

What To Do If an SSN Fails to Verify

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

02/03/2009

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STEP 10: The status and retrieval options are displayed in a table; for a full explanation of each column, click on the column header. This opens a new browser to the SSNVS Help web page which is only accessible when logged into SSNVS.

Select the **Download/View** link in the Retrieval Option(s) column to view your results.



- For 10 or less SSNs submitted, the results may be downloaded or viewed online.
- For more than 10 SSNs submitted, the results may be downloaded only.
- **STEP 11:** Select the link in the Status column for more information about the status of your submission, if applicable.



- The Available Through column displays the date the Status and/or Results are available to the user.
- Users are able to view or download the results for 30 days from the day they become available.
- After 30 days and up to two (2) years, the user can only view the status of their files.
- During the period files are available, you can download or view them an unlimited number of times.

Lesson 4: View the SSNVS Handbook

The SSNVS Handbook can either be viewed by logging-in to the SSNVS application or by selecting the **SSNVS Handbook** links below.

- BSO Welcome page <u>http://www.ssa.gov/bso/</u>
- SSNVS News page <u>http://www.ssa.gov/employer/ssnvsNews.htm</u>
- SSNVS Information and Instructions page http://www.ssa.gov/employer/ssnv.htm#overview

To access the SSNVS handbook from the SSNVS application, follow the instructions below.

- **STEP 1**: Point your browser to the BSO Welcome page: www.socialsecurity.gov/bso/bsowelcome.htm.
- **STEP 2**: Select the **Log In** button on the BSO Welcome page. The system displays the Log In to Online Services page.

Social Security Online	Business Services Online	HE <u>L</u> F
www.socialsecurity.gov	BSO Welcome BSO Information Keyboard Navigation	nc <u>r</u>
Online Services Availability • Monday-Friday: 5 AM - 1 AM ET • Saturday: 5 AM - 11 PM ET • Sunday: 8 AM - 11:30 PM ET	<section-header></section-header>	
www.socialsecurity.gov	BSO Welcome BSO Information Keyboard Navigation	

STEP 3: Enter your User ID and password.

STEP 4: Select the "I have read & agree to these terms." check box to indicate you have read the user certification statement and agree to its contents. Select the Log In button (To return to the BSO Welcome page, select the BSO Welcome link). The system displays the BSO Main Menu page.

www. <u>s</u> ocialsecurity.gov	BSO Main Menu BSO Information Contact Us Keyboard Navigation				
	Main Menu				
AMALJIT RANDHAWA	Welcome, KAMALJIT RANDHAWA Your password expires on January 01, 9999				
Manage Account <u>View / Edit Account Info</u> <u>Change Password</u> <u>Disable Account</u>	Report Wages To Social Security Submit, download or process W-2s and W-2cs View submission status, acknowledge resubmission notices or Request resubmission extensions Social Security Number Verification Service				
Ianage Services View / Edit Services Request New Services View Pending Services Enter Activation Code(s)	Request online SSN verification, or Submit files for SSN verification Form SSA-1694 Request for Business Entity Taxpayer Information Submit or update a Business Taxpayer Information form to receive form 1099 for work related to claimant representation				
	Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .				
www.socialsecurity.gov	BSO Main Menu BSO Information Contact Us Keyboard Navigation				

STEP 5: Select the **Social Security Number Verification Service** link.

Social Security Number Verification Service

Request online SSN verification, or Submit files for SSN verification

The system displays the Social Security Number Verification Service menu page.

Social Security Online	Business Services Online					
www. <u>s</u> ocialsecurity.gov	BSO Main Menu BSO Information Contact Us Keyboard Navigation					
	Social Security Number Verification Service					
KAMALJIT RANDHAWA						
Logout	Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.					
Manage Account <u>View / Edit Account Info</u> <u>Change Password</u> <u>Disable Account</u> 	Submit an Electronic File for SSN Verification Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.					
Manage Services	View the current status of a submission.					
 <u>View / Edit Services</u> <u>Request New Services</u> <u>View Pending Services</u> <u>Enter Activation Code(s)</u> 	View Social Security Number Verification Service Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions. BSO Main Menu					
	Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778 .					
www. <u>s</u> ocialsecurity.gov	BSO <u>M</u> ain Menu BSO Information Contact $\underline{U}s$ Keyboard Navigation					

STEP 6: Select the **View Social Security Number Verification Service Handbook** link.

(To return to the BSO Main Menu page, select the BSO Main Menu button.)

View Social Security Number Verification Service Handbook

Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions.

The system displays the SSNVS Handbook.

Social Security Online	Socia (SSN		ity Numb	er Verificati	on Service
www.socialsecurity.gov	Home	Questions? 🔻	Contact Us 👻	Search	GC
*****	USA	ocial Secu andbook	ırity Numbeı	Verification Se	rvice (SSNVS
SSNVS Handbook (246 KB)	visit our Keyboa you select this li	rd Commands web pa nk, you will leave this	ige for alternative views a site and go to a new brow		
Table of Contents	automatically re	turn to this page whe	n you close the new brow	ser window.	
SSNVS Front Cover					
Contact Information		Social Se	curity		
► <u>What is SSNVS and</u> BSO?		Business Servi Social Security	y Number		
System Requirements		Verification So (SSNVS)	ervice	Social	
▶ <u>Security</u>				Security Administration	
SSNVS/BSO Availability				Office of	
Registration				Systems Electronic	
Access to SSNVS				Services 6401 Security	
Logging into SSNVS				Boulevard	
▶ <u>Using SSNVS</u>				Baltimore, Maryland	
Submission File Format				21235	
Returned File Format				Updated	
SSN Verification Results	7			December	
Status and Retrieval Options				2008	
Status and Retrieval Results	*		.socialsecurity.gov/	Theo	
► What to Do If an SSN Fails to Verify			and endiscentry, gov)		
Logging Out					
SSNVS News					
<u>Getting Help</u>					
Employer Reporting					
Maintaining Your Registration Information					
► <u>Glossary of Terms</u>					
Appendix A: Additional Verification Options					
USA.gov	Privacy Polic	y Website Policies 8	k Other Important Informa	tion Site Map	Need Larger Text?