



SOCIAL SECURITY

Office of the Commissioner

October 31, 2024

The Honorable Neera Tanden
Assistant to the President for Domestic Policy
Eisenhower Executive Office Building, Room 469
1650 Pennsylvania Avenue, NW
Washington, DC 20503

The Honorable Shalanda Young
Director, Office of Management and Budget
Eisenhower Executive Office Building, Room 252
1650 Pennsylvania Avenue, NW
Washington, DC 20503

Dear Ms. Tanden and Ms. Young:

The January 26, 2021, Presidential Memorandum on Tribal Consultation and Strengthening Nation-to-Nation Relationships requests a detailed plan of action agencies will take to implement policies and directives under Executive Order 13175 of November 6, 2000, *Consultation and Coordination with Indian Tribal Governments*.

The *2024 Tribal Consultation and Coordination Plan Progress Report* (enclosed) summarizes our multi-prong approach consisting of consultation, outreach, service delivery, and recruitment. Our Office of Native American Partnerships within the Office of the Commissioner elevates and centralizes the administration of efforts to improve our relationship with Tribes and coordinate outreach and support. We are sharing the results based on our commitments in the *2024 Tribal Consultation and Call to Action Plan* published in January of this year, which described our plans for consultation and outreach activities in the American Indian and Alaska Native communities.

For any questions, please feel free to contact me at (443) 204-9998.

Sincerely,

Renee Ferguson
Director

Enclosure

2024 Tribal Consultation and Coordination Plan Progress Report

The January 26, 2021, Presidential [Memorandum](#) on Tribal Consultation and Strengthening Nation-to-Nation Relationships (Presidential Memorandum) requests a detailed plan of action for executive departments and agencies to implement policies and directives of Executive Order (EO) 13175 of November 6, 2000, *Consultation and Coordination with Indian Tribal Governments*.

In response to the Presidential Memorandum, we are pleased to share the *2024 Tribal Consultation and Coordination Plan Progress Report*, which describes our activities and accomplishments for consultation and outreach activities in the American Indian and Alaska Native (AIAN) communities.

Our progress report provides a summary of actions in fiscal year (FY) 2024, which ran from October 2023 through September 2024, supporting the following initiatives from our [FY 2024 SSA Tribal Consultation Call To Action Plan](#) to:

- **Provide** Tribal Consultation with Tribal Leaders & Urban Indian Organizations,
- **Increase** the Use of Technology to Connect SSA with Tribal Communities,
- **Provide** SSA Program Training to Tribal Government Employees,
- **Promote** Recognition of Native Language Revitalization Efforts at SSA,
- **Establish** the Commissioner's Tribal Affairs Committee (CTAC), and
- **Recruit** Native Students and Invest in their Retention.

Provide Tribal Consultation with Tribal Leaders & Urban Indian Organizations

The unique government-to-government relationship that exists between Tribal Nations and the Federal government is grounded in the U.S. Constitution, treaties, Federal case law, statutes, and executive orders. To strengthen those relationships, we participated in interagency discussions on strategies and best practices for national consultations, and established ongoing engagements between SSA managers, public affairs staff, and the Tribal communities within their local service area.

We engaged with Tribal Leaders and Urban Indian Organizations to provide meaningful consultation on policies that affect Tribal communities. We followed the [Uniform Standards for Tribal Consultation](#), issued November 30, 2022, to ensure Tribal Nations maintain access to our programs and services. We attended both virtual and in-person meetings with the White House Council on Native American Affairs (WHCNA) to examine EO14112, Reforming Federal Funding and Support for Tribal Nations to Better Embrace Our Trust Responsibilities and Promote the Next Era of Tribal Self-Determination, directing federal agencies to assess how federal funding has fallen short of meeting the federal trust responsibility owed to Tribes.

On October 30, 2023, we submitted the FY 2023 Tribal Consultation and Coordination Plan Progress Report to the Office of Management and Budget (OMB) that consolidated our Tribal affairs outreach activities by state. We developed regional strategies to improve Tribal Consultation based upon best practices and opportunities to engage with other federal agencies.

- On October 31st, our Director of Native American Partnerships presented information about the formal Tribal consultation process at the Department of Housing and Urban Development's Office of Native American Programs National Tribal Housing Summit in St. Paul, Minnesota. The forum focused on training needs, strategies to exchange ideas, and how to best address issues raised during consultation. They shared the importance of two-way communication with official representatives of Tribes before Federal agencies make decisions which impact policy and program changes.
- On November 6th, we collaborated with the WHCNAA to prepare the Principal Cabinet members for their roles for the [White House Tribal Nations Summit](#) on December 6th and 7th in Washington, D.C. on inter-agency activities. On December 7th, the second day of the Summit, our then Acting Commissioner of Social Security (ACOSS) Dr. Kilolo Kijakazi provided remarks to celebrate SSA accomplishments and efforts to centralized Tribal Affairs within our agency. The ACOSS invited Tribal leaders to a breakout session to hear about the challenges faced by Tribal communities and how SSA can better serve them.

On February 6th, we formed the EO 14112 Tribal Self-Determination Workgroup. The purpose of the workgroup is to implement EO 14112 regarding tribal self-determination. Dr. Kilolo Kijakazi, leads the internal SSA group and represents SSA on the national WHCNAA implementation committee.

- In April 2024, SSA released a Dear Tribal Leader Letter to Tribal and Urban Indian Organizations leaders on the Interventional Cooperative Agreement Program (ICAP) and how to register for an upcoming informational session hosted by SSA.
- In April 2024, SSA hosted an information session on the ICAP to share increased flexibilities in providing more simplified Notice of Financial Opportunities to Tribal leaders and Urban Indian Organizations.
- In July, members of the workgroup participated in the White House Tribal Consultation which was designed to provide budget guidance to Tribal leaders.
- July – September 2024, workgroup members expanded their Tribal knowledge by engaging with United South and Eastern Tribes Executive Director Kitcki Carroll, Deputy Director Dee Sabattus, Policy Director Liz Malerba, the Jamestown S'Klallam Chairman Ron Allen, and US Treasurer Chief Lynn Malerba.

We hosted national consultations with Tribal government officials and Tribal Listening Sessions with Urban Indian Organizations to hear Tribal perspectives in these locations:

- On October 30th, our Director of Native American Partnerships and other regional leadership, hosted a Tribal Listening Session at the Minneapolis Indian Center. Tribal members and service providers shared feedback on barriers to customer service, Native Language revitalization, and available training of Tribal Benefit Coordinators.
- On November 15th, our ACOSS attended the National Congress of American Indians (NCAI) Annual Conference in Louisiana. The ACOSS provided an agency update during the plenary session and shared the agency's commitments to reduce barriers for people eligible to receive benefits. The ACOSS proposed efforts to improve health disparities in Tribal communities by looking at policy and expanding benefit coverage to Tribal members from partnerships with Tribal Councils.
- On December 7th, the Department of the Interior hosted the White House Tribal Nations Summit providing an opportunity over 350 Tribal leaders. SSA offered a Listening Session at the summit for a discussion of barriers to accessing services and programs in Indian Country, as well as, SSA's plans to extend video connectivity options into Tribal homelands.
- On June 12th, we attended the national webinar, to listen and hear Native perspectives regarding, Navigating Intersectional Challenges: Supporting Two-Spirit Survivors Amidst COVID-19 and Housing Insecurity. We also shared insights through an internal employee newsletter to promote knowledge retention and better service for marginalized groups.

We hosted a [SSA National Disability Forum](#) (NDF) on August 29th for expert panelist to provide insights on health equity concerns in Tribal communities and have broader discussion on the theme of [Removing Barriers to Accessing Services in Tribal Communities](#). Participants in the NDF included SSA leaders and staff, Tribal leaders, and Congressional staffers. A follow up discussion scheduled for November 13th will allow Federal partners and Indian Organizations to explore strategies to improve our work incentive programs, grant opportunities, and policy requirements. The SSA NDF is even more timely with the Center for Disease Control and Prevention providing new data on disability prevalence in overall functional disability among US adults increasing from 27.2% to 28.7% in 2022. That equates to 70 million people with disabilities, and when examining disability status by race and ethnicity, the groups with the highest prevalence of disability (both 38.7%) identified as American Indian or Alaska Native and other or multi-race. This was an increase in prevalence for Other or Multi-race compared to 2021 data of 35.0% and a slight decrease for American Indian or Alaska Native compared to 2021 data report of 40.9%.

We hosted a face-to-face and virtual Tribal consultation with Tribes and villages from Alaska on September 17th, to address the following framing questions:

- Based on SSA's updates on efforts to meet the directives in [Executive Order 14112](#), are you interested in scheduling an engagement to speak with SSA workgroup members and/or provide recommendations for SSA Leadership to consider for our next steps?

- Based on the discussion of potentially having State Disability Determination Services (DDS) obtain medical doctors to provide consultative exams for medical evidence to support disability claims, how can we encourage doctors in Tribal communities to provide these services for Tribal members through the State DDS?
- As we prepare the FY 2025-2026 SSA Agency Tribal Action Plan to improve service nationwide, SSA seeks your additional insight to improve next year's plan. Planning is underway for senior leaders to visit Indian Country in FY 2025-2026 in underserved communities.
 - We seek guidance from Tribal communities about new locations to improve outreach for our next Agency Tribal Action Plan and customer service including video connectivity.
 - SSA's understanding is that in the United States there are over 300 Native languages. Which languages should SSA target for translation and interpreter services over the next two fiscal years based on current language utilization. SSA has already provided these services for the Yu'pik native language.
 - Please share your feedback on a plan to market SSA benefits through GoodHealthTV in Tribal community-installed televisions in health service lobbies. Twelve infomercials would be played per day about SSA benefits.
 - Please advise us about who we should offer national virtual training to. The training is for individuals who provide ongoing support to Tribal members about SSA programs and services.
- Based on the highlighted outcomes of the FY 2023-2024 Alaska Remote SSA Service Project in which SSA staff visited 6 locations (Napaskiak, Kotzebue, Utqiagvik, Dillingham, Nome and Sitka) in Alaska to provide service, please provide recommendations for new locations for the FY 2025-2026 Remote Service for Alaska.
- Based on the agency's proposal to establish SSA's first ever Commissioner's Tribal Affairs Committee (CTAC), SSA seeks your insight to ensure we build a strong CTAC in terms of structure, roles, and responsibilities. We also need your recommendations on the best candidates to nominate and to represent each Region of the country and Alaska.

Increase the Use of Technology to Connect SSA with Tribal Communities

We developed a strategy to increase the use of technology and connect SSA to Tribal Communities with alternative service channels. We shared Dear Tribal Leader letters on how to enter into agreements to virtually connect with a Social Security representative between our facilities and [AIAN locations](#). We utilized our [American Indians and Alaska Natives](#) webpage to share specific information on how to apply for benefits, how to get a Social Security number and card, and how to check earnings or obtain a benefit estimate online. We promoted video service at current facilities with plans to explore the following actions:

- Used technology, such as, video service delivery and Microsoft Teams video capability, to bridge distances to improve service delivery to Indian country for field office and

hearing office services, including efforts for improved customer experience in Tribal communities.

In December, the Department of the Interior hosted the White House Tribal Nations Summit providing an opportunity for administration officials, including our then ACOSS and Tribal leaders to discuss ways the Federal government can strengthen nation-to-nation relationships. The summit consisted of two days and included speakers and breakout sessions. The ACOSS spoke on day two of the summit and shared how the Office of Native American Partnerships worked to reduce barriers to accessing services and programs in Indian Country. Specifically, the ACOSS described SSA's Mobile Project that flew staff to remote communities to provide in-person service, saving customers a cumulative cost of about \$300,000 in FY 2023 for travel, compared to SSA's cost of about \$12,000. She also discussed SSA's plan to extend video connectivity options into Tribal homelands. Approximately 350-400 Tribal Leaders attended from across the United States.

- During the Summit, the Biden-Harris Administration released a comprehensive [2023 Progress Report for Tribal Nations](#), including the executive efforts of SSA leadership. The report outlined the historic progress that the Administration made over the past year to deliver on the President's commitment to support Indian Country and addressed the top concerns of Tribal communities.
- Among other achievements the White House report highlights SSA's new Office of Native American Partnerships, our commitment to consultation, a training plan for the *Native American Precedent and Resource Center*, and their efforts under the Memorandum of Agreement on Native Languages. SSA efforts are distinctly documented on pages 11, 12, 14, 40, 72, 73 and on the map on page 16.

As a critical step to reduce improper payments, we expanded the repository of case precedents, the Native American Precedent and Resource Center (NAPR), that provides knowledge of the complexity of Tribal income programs allowing for accurate documentation of income and resources potentially eligible for exclusions under SSI policy. Additionally, we provided the following opportunities to reduce improper payments:

- Improved access to and understanding of our programs, we conducted seminars with Tribal entities to explain our programs. We helped Tribal community members create *my* Social Security accounts.
- Identified underserved Tribal communities using technology to set up listening sessions that serve to build on current methods to improve services, as well as marketed information through service delivery channels.
- In the second quarter of the fiscal year, ONAP began an effort to work with a Tribe in the Dallas Region to track progress on their identified barriers to address issues for their Tribal members applying for and appealing SSA benefits. Through structured and consistent communication, progress was made to establish the Tribes Assistance Based on Need (ABON) program per SSA policy, and to revisit any applications and appeals to check for any missed benefit entitlements. As a result, the NAPR system was updated,

the barriers were addressed, communications improved, and services to Tribal members were positively impacted.

The Office of Native American Partnerships shared Dear Tribal Leader letters to bring awareness to customer service challenges and fraud prevention strategies in the following ways:

- Improved outreach to Tribal communities based on data and trends in claims outcomes using technology.
- Donated equipment to Tribal entities through SSA's normal donation procedures.
- Utilized technology to identify critical geographic areas in underserved communities in and near Tribal communities to target *Anti-Fraud and Scam Messaging* for news articles and public service announcements.

We also attended the Indian Health Services (IHS) Health Information Virtual Summit on December 13th to learn how IHS is developing the new Health IT (HIT) platform. We remain interested in determining how SSA may be able to connect to receive electronic medical evidence in the future for disability claims to improve processing time for claims in Indian Country. SSA volunteered to participate in IHS focus groups to share best practices from other HIT projects; SSA stands ready to support these focus groups when IHS selects Federal agencies to participate. Additionally, SSA offered to provide two IHS HIT platform leaders a demonstration of how SSA obtains records electronically from health care providers to improve the disability claims for American Indian Alaska Native populations.

In FY 2024, we enhanced third-party video service connections with AIAN sites and SSA field offices by 91.4% and specifically with AIAN sites by 53.1% in the following way:

- FY 2023: 485 AIAN Third-Party Video Connections
- FY 2024: 913 AIAN Third Party Video Connections

We co-hosted with the Center for American Indian and Rural Health Equity at Montana State University in the January 2024 Digital Modernization Forum to address structural barriers in remote and Tribal service delivery. In May 2024 at the Annual Native American Training Institute Veterans Symposium, we provided targeted webinar training on Survivor Benefits followed by a virtual webinar to Tribal stakeholders in June 2024.

Provide SSA Program Training to Employees of Tribal Nations & UIOs

Due to significant turnover through the Pandemic, due to COVID, it was imperative to offer SSA 101 Basic Benefits Training for employees of Tribal Government Offices and Urban Indian Organizations who provide social worker support roles for Tribal members applying for SSA programs and services. To support this effort, we developed a national training strategy for Tribal Benefit Coordinators, Urban Indian Organization employees, and other Tribal social workers and support staff to help them better understand SSA benefits and services. We specifically took the following actions:

- In November, we provided training on the *ABON program* and the *Native American Precedent Repository and Resource Center* for employees of Tribal Government Offices and Urban Indian Organizations who provide social work support roles for Tribal members applying for SSA programs and services. The training focused on exceptions to the SSI income and resource limits; COVID-related disaster relief payments; the Indian Gaming Regulatory Act; and the requirements necessary to classify Tribal benefit programs as ABON, which does not count towards SSI income limitations.
- In November, we provided a *SSA 101 Basic Benefits Training* for employees of Tribal Government Offices and Urban Indian Organizations who provide social worker support roles for Tribal members applying for SSA programs and services.
- In December, we published a detailed Tribal Benefits Guide and created other educational resources for Tribal Benefit Coordinators on Social Security programs and services.
- In December, we released a Dear Tribal Leader Letter to notify and market SSAs Tribal affairs website (www.ssa.gov/people/aian) to Tribal Government Offices and Urban Indian Organizations. The website provides information on services relevant to Tribal communities.
- In March, we provided another training on the ABON program and the *Native American Precedent Repository and Resource Center* for employees of Tribal Government Offices and Urban Indian Organizations who provide social work support roles for Tribal members applying for SSA programs and services. The training focused on exceptions to the SSI income and resource limits; COVID-related disaster relief payments; the Indian Gaming Regulatory Act; and the requirements necessary to classify Tribal benefit programs as ABON, which does not count towards SSI income limitations.
- In March, we provided another *SSA 101 Basic Benefits Training* for employees of Tribal Government Offices and Urban Indian Organizations who provide social worker support roles for Tribal members applying for SSA programs and services.
- In April, we provided a *Supplemental Security Income – Program Tools and Tips* training for employees of Tribal Government Offices and Urban Indian Organizations. The training detailed the initial disability and appeals filing process.
- In May, we provided an *Appointed Representative versus Power of Attorney* training for employees of Tribal Government Offices and Urban Indian Organizations. The training focused on the Appointed Representative role and how it could support disability claims and appeal filing.
- In June, we provided an *Understanding Benefits for Survivors* training for employees of Tribal Government Offices and Urban Indian Organizations. The training focused on benefits available, eligibility, and how to apply.
- In July, we provided an *Understanding Overpayments* training for employees of Tribal Government Offices and Urban Indian Organizations. The training focused on an overpayment overview, policy changes, repayment options, and appeal rights.
- In August, we provided a *Program Overview of Social Security Disability and Supplemental Security Income* training for employees of Tribal Government Offices and

Urban Indian Organizations. The training focused on the differences in the two programs, factors of eligibility and entitlement, and the application process.

In addition to developing a National Training Strategy we also expanded our partnerships and collaboration with Tribal organizations, Urban Indian Organizations, and other Tribal stakeholders. To support this effort, we:

- Created regional partnerships, inclusive of Urban Indian Centers, to preserve essential knowledge and resources vital for establishing Tribal relationships.
- Enhanced understanding of benefits eligibility under our programs through varied methods of communication, such as, blogs, social media, radio, and newspapers.
- At national conferences hosted by Tribal organizations, we presented information on SSA programs and services, conducted question and answer sessions, and at some locations also hosted exhibit booths. Specifically, SSA attended these national conferences:
 - White House Native Language Summit, Washington DC, October 2023
 - National American Indian Housing Council, Chicago, IL, October 2023
 - White House Tribal Nations Summit, Albuquerque, NM, October 2023
 - Association of American Indian Affairs Conference, Shawnee, OK, November 2023
 - National Congress of American Indian, New Orleans, LA, November 2023
 - Veterans Benefits Administration - Native American Heritage Month Symposium, Virtual, November 2023
 - American Indian Higher Consortium Conference, Arlington, VA, February 2024
 - National Title VI Training & Technical Assistance Conference, Arlington, VA, March 2024
 - United South and Eastern Tribes Impact Week, Arlington, VA, March 2024
 - National Indian Child Welfare Association, Seattle, WA, April 2024
 - Native Veterans Symposium, Albuquerque, NM, April 2024
 - Native American Finance Officers Association Annual Summer Conference, Hollywood, FL, April 2024
 - National Council of Urban Indian Health Conference, Washington DC, April 2024
 - National Indian Health Board Tribal Health Conference, Rapid City, SD, May 2024
 - Society of American Indian Government Employee Training, Spokane, WA, June 2024
 - Native American Healthcare Conference, Temecula, CA, June 2024
 - American Indian Higher Consortium Conference, Alexandria, VA, July 2024
 - AmeriCorps Seniors Convening Training, Baltimore, MD, July 2024
 - Indian Health Service Annual Partnership Conference, Phoenix, AZ, August 2024
 - New Mexico Tribal Summit, Albuquerque, NM, August 2024
 - Oklahoma Tribal Summit, Shawnee, OK, August 2024
 - Alaska Tribal Consultation, Anchorage, AL, September 2024

- For more information on state level activities, please see the State Addendum Section beginning on page 15.

We designed a Benefits & Health Fair, on May 22nd, for the Oglala Sioux community on the Pine Ridge Reservation that are affected by poverty, short life expectancy, numerous health concerns, and underfunded programs. Attendees, with exhibit tables included the U.S. Department of Veterans Affairs, the [SAMHSA Office of Intergovernmental Affairs](#), SSA's Office of Tribal Affairs and Policy (OTAP), the [Great Plains Area Indian Health Service](#), and the Indian Health Service's [Pine Ridge Service Unit](#). In collaboration with Dr. Bryan Smith, SSA's White House Fellow, activities for the day included:

- Commissioner of Social Security (COSS) Martin O'Malley hosted a follow-up Listening Session with the Oglala Sioux Tribe, co-hosted by Tribal President Frank Star Comes Out. This was in response to the requests provided during our September 2023 Listening Session to improve customer service to their Tribal citizens in southern South Dakota which is hours away from the nearest Social Security field office.
- The Denver Regional Communications Director, Shayla Hagburg, provided *an SSA Benefits 101 Overview* for the Tribal Council and Tribal citizens, which was hosted live on Facebook. The presentation has received over three thousand views since then. We provided answers to several questions that came up during the Consultation, about our programs and customer service matters.
- A *Tribal Listening Session* with the community, where we shared information about SSA services. The session was also shared through the Oglala Lakota College Facebook account that reached over 1,000 views. In this session, we received feedback for the White House Fellowship Program research project administered by Dr. Bryan Smith. These new partnerships resulted in an invitation from the Great Plains Area Indian Health Service for SSA to host a booth at the Pine Ridge Powwow for Veterans. SSA explained the differences in our disability programs and promoted recruitment efforts in Indian Country.

We sought nationwide opportunities to clarify, for military service members, who can receive expedited processing of claims through our *Veterans Wounded Warriors Program*. To support this effort:

- On November 15th, SSA partnered with the Veterans Benefits Administration - *Outreach, Transition and Economic Development Team* at the Native American Heritage Month Symposium to share SSA's goals for FY 2024 to support AIAN populations.
- On April 19th, SSA presented information on the expedited application process to over 500 veterans and their spouses at the Native American Training Institute Veterans Symposium at the Isleta Tribal event center.

We expanded training material to begin including *Anti-Fraud and Scam Messaging* for Tribal communities. To support this effort:

- On March 26th and 27th, volunteers from the American Indian Alaska Native (AIAN) National Workgroup conducted a refresher training designed specifically for Tribal Benefit Coordinators, navigators, social workers, and other stakeholders who provide support to Tribal members. We provided an overview of SSA programs and reviewed the impact of the Tribal General Welfare Exclusion Act of 2014.
- Also, beginning in March for National Trainings, and carrying through the rest of the fiscal year, we included SSA’s Slam the Scam products to raise awareness of fraud and ways to identify it.
- On July 18th, we collaborated with the Equity Action Team to publish the *Social Security’s Office of the Inspector General Releases Scam Report to Congress* that outlined trends in fraudulent activity and how to protect yourself.

Promote Recognition of Native Language Revitalization Efforts at SSA

The Native American Languages Act, 25 U.S.C. §§ 2901-2906 (1990) established the policy of the United States to preserve, protect, and promote the rights and freedom of Native Americans to use, practice, and develop Native American languages. In 2022, the U.S. Departments of Education, Health and Human Services, Interior, Agriculture, and others collectively as the “Lead Agencies” entered into a Memorandum of Agreement (MOA) on Native Languages.

Signing the MOA as a “Supporting Agency,” means that SSA agreed to support the purpose and goals provided in the MOA by recognizing and promoting the use of Native American languages, to the extent practicable. To support this goal, we implemented SSA’s first ever *Native Language Action Plan* in coordination with the WHNCAA. In November 2023, the Plan was presented to all SSA Deputy Commissioners with a handout for further review by their component to determine further actions. The Plan received favorable feedback from WHNCAA members present for the Listening Session at the White House Tribal Nations Summit, December 2023. The Plan was used internally to progress SSA’s initiatives recognizing of the critical importance of Native Language revitalization. To support this effort, we:

- Expanded the Agency Language Access Plan to recognize Native Languages and the requirements as documented in the Durbin Feeling Native Language Act of 2022, P.L. 117-337.
- Included Native Languages in meetings, consultations, and listening sessions when practicable.
- Encouraged bilingual hiring for Native Language coverage and diversity in the workforce to resemble the public we serve.
- Expanded SSA employees’ knowledge of Tribal cultures, treaties, laws, and fostered their awareness, sensitivity, and effective communications by providing engagements in other components for Improving Workforce Morale.
- Enhanced the strategy for television informational notices to improve a process to provide the information both externally and eventually internally in Field Office lobbies to include local Native Languages.

- Produced materials in Native Languages for SSA’s field offices.
 - In April 2024, the “*Share Your Race and Ethnicity & Help Us Improve Services and Access*” poster was released in two Native Languages, Diné Bizaad (Navajo) and Yup’ik.
- Ensured that, consistent with SSA policy, interpreters were paid for services to conduct SSA appointments for Native Americans.
- Navigated cultural stigmas and barriers by enhancing interpreter services to include additional Native languages.
- Supported SSA agency blogs regarding Native language revitalization, anti-fraud, World Elder Abuse awareness day, and service delivery.
- On November 8th, for the first time SSA attended, the Association on American Indian Affairs (AAIA) *Annual Repatriation Conference* hosted by the Citizen Potawatomi Nation in Shawnee, Oklahoma. The attendees were comprised of Tribal Government Leaders, Native Hawaiian Organization Leaders, Federal Agency Leaders, Tribal Elders, and members who provided training and expertise at the grassroots level.

We recognized traditional cultures, values, Native Languages shared among SSA employees. This was part of our internal efforts to promote retention within our diverse workforce. To support this effort:

- On October 31st, in recognition of the White House’s [A Proclamation on National Native American Heritage Month, 2023](#). In the Office of the Commissioner, the Office Native American Partnerships offered and enjoyed a Native-inspired meal, music, and presentation to increase cultural awareness and Native Language recognition within SSA.
- On November 17th, SSA released a Commissioner’s Broadcast commemorating American Indian Alaska Native Heritage Month with the message of reaffirming our commitment to building strong and positive relationships with Tribal communities and AIAN employees within SSA. Additionally, the broadcast discussed the new ONAP office and its role to support AIAN employees and members of the public.
- Also, in November, the then ONAP Director Richard Litsey and Deputy Director Renee Ferguson recorded an interview for SSA’s Diversity Talk series that discussed their efforts in working to improve access to programs. They also focused on the appeals process and providing services to people with Limited English Proficiency during the claims-taking process. The 8th episode of [SSA Today](#) featured an excerpt of the special video presentation to garner further support of Native Language revitalization and improvements in customer service support through interpreter services.
- In alignment with the [Equity Action Plan](#) and Agency Priorities Strategic Short Blog communication plan to provide opportunities for Tribal community colleagues and Tribal advocates to engage with SSA, we published our office’s first blog, titled: [Social Security Publishes Native Language Action plan to improve access to our programs and services, to share efforts for the Framework For 10-year National Plan \(bia.gov\) that supports the Native Language Revitalization](#).

- On September 26th, SSA received 7 responses to the published Request for Information to expand Native Language translation services to translate SSA Forms, publications, blogs and more.

Establish the Commissioner’s Tribal Affairs Committee (CTAC)

Our Tribal Consultations included significant amounts of feedback regarding inclusiveness of Tribal perspectives in delivering services and development of new procedures or processes that impact Tribal communities.

On December 6th, President Biden signed EO 14112 which is intended to “usher in the next era of Tribal self-determination.” EO 14112 requires agencies to “better embrace” their trust responsibilities and assess the extent of unmet federal obligations. It addresses Tribal funding needs by directing federal agencies to take action to make federal funding more “accessible, flexible, and equitable.” Additionally, the President announced the launch of [Access to Capital Clearinghouse](#), an online database meant to increase access to and awareness of funding opportunities for Tribes across several federal agencies.

To meet this goal and this new EO, we provided the following guidance and business process:

- Established an internal Tribal Self-Determination Workgroup designed to research inequities in the Social Security Act or in our regulations.
- Completed research efforts with guidance from other Federal Agency leaders and in collaboration with Tribal leaders, regarding SSA’s first ever Commissioner’s Tribal Affairs Committee (CTAC).
- Drafted the support structure for the CTAC in an effort apply the Federal Advisory Committee Act (FACA) Exemption and develop the draft charter language and rules of order to maintain FACA exemption while the CTAC is implemented.
- Provided the COSS, the research findings and decision memo to approve the establishment of a CTAC.
- In August 2024, the COSS approved and signed the decision memo to proceed with the business process to budget for the establishment of the CTAC.
- Began marketing for awareness of SSAs future solicitation by a vendor for CTAC members and SSA representatives to support the committee.

We submitted three deliverables to the White House Domestic Policy Council to include the agency's strategy to establish a CTAC. After engaging in listening sessions and national consultation with Tribal leaders, SSA determined three areas were vital to continue to improve our services and service delivery to Tribal communities: the CTAC; expanding remote services near Tribal communities; and determining SSAs flexibilities under EO 14112 to better support and partner with Tribal communities.

Recruit Native Students and Invest in their Retention

We remain committed to recruiting and retaining a diverse, qualified pool of applicants at all levels of the agency. To meet this goal, we assisted human resource efforts in the following way:

- Broadened our recruitment and retention efforts among underrepresented groups by including our National Diversity and Inclusion Council team of executives.
 - On November 27th, one executive team hosted an *All Hands Call* for Native American Heritage Month allowing time to meet with their nearly 2,000 staff in collaboration with the SSA employees' National and Headquarters AIAN Advisory Council (AIANAC).
 - The AIANAC presented accomplishments for FY 2023 and spoke about activities targeted to assist the agency with retention of our employees, to build comradery among Native employees, and bring awareness to events that increase culture sensitivities and knowledge of Tribal communities.
 - We shared Federal partners job openings for SSA employees who work in Indian Country to share with their family and friends.
 - In August 2024, we attended SSAs [2024 DEIA Leadership Summit](#), focused on “Inclusive Leadership for Tomorrow”. Advisory Council leaders were invited to SSA headquarters for the event. ONAP took the opportunity to support the councils by being present and providing updates to AIANAC on office activities as well as listened to their concerns and accomplishments. We collaborated on strategies to improve our partnership within SSA and heard suggestions regarding service to Tribal Communities.
- Utilized regional Advisory Councils designed to enhance diverse recruitment and collaborated with Human Resources to enhance SSA's presence at Tribal job fairs.
 - Strategized recruitment and retainment efforts that align with regional Advisory Council members.
- Marketed employment and other services through Tribal Colleges and Universities, including community colleges, by expanding our network. Assisted Tribal applicants to navigate USAJOBS to locate and apply for jobs.
 - Continued building partnerships with local colleges/universities and Urban Indian Centers to promote recruitment of Native students.
- Collaborated internally with Human Resources to share updates regarding recruitment strategies. SSA supported three of the seven [Montana Tribal College Career Fairs](#) including the Little Big Horn Career Fair, Chief Dull Knife Career Fair and Salish Kootenai College Career Fair.
- Strategized building new partnerships with Colleges and Universities in frequently traveled locations.
 - In Albuquerque, NM, we met with staff at Albuquerque Urban Indian Center, Southwestern Indian Polytechnic Institute and University of New Mexico's American Indian Student Services Office to promote local hiring opportunities.
- Researched access to the [NativeHire.org](#) national database and other employment resources to market hiring of Native students.

- To invest in our employees, we hosted monthly AIAN National Policy workgroup calls. We listened to concerns shared with workgroup members from local Tribes, expanded the workgroup to include Anti-Scam Tiger Team to expand fraud prevention strategies to Tribal communities and expanded our Tribal community's communication platform using video technology.
- Presented *SSA Benefits 101* to over 500 veterans and spouses at the Native American Training Institute Veterans Symposium. Additionally, our presentation covered local recruitment for the Albuquerque Tele-service center, and we touched on our desire to hire Native students to support our Native Language revitalization efforts.
- On September 18th, SSA participated in the Business Career Fair at Oklahoma State University.

Managing the Plan

To monitor compliance with EO 13175 and President Biden’s Memorandum dated January 26, 2021, the COSS maintained two executive leads:

- Director and Tribal Consultation Official
- Deputy Director for the Office of Native American Partnerships

The executives managed the plan through coordinated discussions on policy compliance, served as the initial contact for Tribes to request or inquire about Tribal consultations, improved access to benefits, and maintained relationships with Tribes.

Additionally, our Tribal Action Plan is an internal agency strategy that supported the objectives and communication within these additional agency plans to address systemic barriers to full participation in our programs and services for American Indian and Alaskan Natives:

- Equity: Equity Action Plan & People Facing Barriers Strategy
- Recruitment: Human Capital Operating Plan
- Communication: Language Access Plan
- Service: Agency Strategic Operating Plan
- Technology: Video Enhancement Strategy
- Fraud: Anti-Fraud and Scam Alert Strategy

Please see the Appendix for additional Authorities, Executive Orders, Terms and Definitions.

**Social Security Administration
Tribal Consultation and Coordination Plan Progress Report
State Addendum**

Per the FY 2024 Agency Tribal Consultation and Coordination Action plan, the Regional Public Affairs Specialist conducted numerous outreach events, educational workshops, and distribution efforts to bring awareness to our programs in the following locations:

Alaska

- Hosted SSA 101 Outreach at the Z.J. Loussac Library and Aleutian Pribilof Islands Association, Inc. In Anchorage, AK on August 7, 2024.
- Hosted SSA 101 Outreach at the Juneau Library, Valley Branch at Central Council Tlingit, and Haida Indian Tribes of Alaska on August 8, 2024
- 25 participants (Nov. 2023) - AHTNA Corporation staff - provided programmatic benefits overview via webinar, demonstrated online services, encouraged iClaim from members.
- 20 participants (June 2024) – Tribal and community advocate meeting to review FY23 Mobile Service Model event accomplishments and plan additional events/locations in FY24.
- Effective July 2024 expanded monthly video appointments via MS Teams site at the Aging and Disability Resource Center in Wasilla from seven to twelve and offered an additional day of service effective July 2024.
- Implemented a statewide marketing plan to improve public awareness and usage of four Video Service Delivery (VSD) locations in AK.
- 12 participants (August 2024) - Kodiak Area Native Association – discussion via webinar with KANA staff online disability and SSI training needs of the area.
- 50 participants (August 2024) – Mobile Customer Service outreach event to assist community members with replacement SSN cards, application scheduling, and general inquiries in Dillingham.
- 40 participants (August 2024) – Mobile Customer Service outreach event to assist community members with replacement SSN cards, application scheduling, and general inquiries in Nome.
- 3 participants (August 2024) – Discussion with coordinators in Nome about needs, services, and marketing efforts for Video Service Delivery (VSD) unit.
- 25 participants (August 2024) – presented in person programmatic benefits overview to Community Navigators and Tribal Vocational Rehabilitation Coordinators of the Central Council of Tlingit and Haida Indian Tribes of Alaska.
- 40 participants (August 2024) – Mobile Customer Service outreach event to assist community members with replacement SSN cards, application scheduling, and general inquiries in Sitka.
- 25 participants (Sept. 2024) – Supported in-person SSA Tribal Consultation in Anchorage, AK which included members of Alaska Native Tribal Health Consortium.

Arizona

- 250 participants – October 2023 – Salt River Pima Maricopa Indian Community – PAS conducted workshop and provided information on Retirement, Medicare, and online services.
- 100 participants – November 2023 – Tribal Benefits Symposium is a collaborative effort to provide program and service awareness, professional growth, and networking.
- 40 participants - November 2023 – Tribal Benefits Coordinator – PAS provided information on benefits overview and retirement.
- 51 participants – January 2024 - Pascua Yaqui Tribe – PAS provided overview and Medicare enrollment for tribal members and benefit coordinators. Reviewed AI page on SSA website and other SSA services for tribal communities
- 30 participants – March 2024 - Pascua Yaqui Tribe – PAS provided overview and Medicare enrollment for tribal members and benefit coordinators. Reviewed AI page on SSA website and other SSA services for tribal communities.
- 25 participants – May 2024 - Health and Human Services (HHS), Administration for Community Living (ACL) – Provided presentation for Tribal Benefit Coordinators.
- 50 Participants – June 2024 – Department of Veterans Affairs – Tribal veterans’ services event for the Navajo Nation. PAS provided information on SSI benefits, online services, and creating a *my* Social Security account.
- 51 Participants – June 2024 – Veterans Stand Down - Provided information on SSI benefits, online services and creating a *my* Social Security account to veterans of Navajo Nation and surrounding areas.
- 60 participants – July 2024 - Department of Veterans Affairs – Tribal veteran services event for Navajo Nation and Hopi Village. PAS provided information on SSI, online services, and creating a *my* Social Security account.

California

- March 2024 - Distributed Press Release to Pechanga Tribe and Morongo Band of Mission Indians on Budget updates and a fraud prevention initiative called *Slam the Scam*.
- 50 participants – April 2024 - Department of Veterans affairs – Tribal veterans’ Services event, provided information on online services and benefits of creating a *my* Social Security account.
- 101 participants – April 2024 – In conjunction with earth day, we joined with USDA Rural Development and Cocopah Tribe to host program services day with other community providers.
- May 2024 – Shared various articles with the Yurok Tribe, Elk Valley Rancheria and Tolowa Deeni Nation about Social Security identity theft and fraud prevention. Reached nearly 25000.

- May 2024 – Shared various articles to a local radio station and newspaper about 10 ways to protect your personal information. Reached nearly 25000.
- 150 participants – June 2024 - Department of Veterans Affairs Provided benefits overview and the benefits in creating a *my* Social Security account.
- 500 participants – June 2024 – PAS hosted an exhibition booth at the Native American Healthcare Conference and provided benefit overview and delivered equitable access to our programs.
- 50 participants – July 2024 – SF Region hosted National AIAN policy training on overpayments to tribal benefit coordinators and other stakeholders.
- 68 participants – August 2024 – Outreach to Vulnerable population – Health fair open to the public and other government agencies were included. Provided benefits overview and the benefits in creating a *my* Social Security account.

Colorado

- 65 participants/month average (Nov. 2023 – Sept. 2024) – provided monthly programmatic benefits overview and question and answer sessions for Elders at the Denver Indian Center.
- (May 2024) – arranged to post and share oSSNAP poster at the Denver Indian Center.

Connecticut

- 1 Participant – January 2024 - Mashantucket Pequot Tribal Nation – ONAP Newsletter – ONAP newsletter shared with Mashantucket Pequot Tribal Nation contact. Asked to have this notice shared with Tribal leadership.
- 1 Participant – March 2024 – Dear Tribal Community Letter-Mashantucket Pequot Tribal Nation – Shared DTCL. Asked that notice be distributed with Tribal leadership and community members.
- 2 Participants – June 2024 - DCL AIAN training session for June – Emailed invitation to Tribe for June Training Session.
- 1 Participant – June 2024 - Mashantucket Pequot Tribal Nation AIAN Training Session Invite – Training invite for MPTN AIAN Leadership & community members on Survivor Benefits.
- 2 Participants - July 2024 - Mashantucket Pequot Tribal Nation Disability Forum Invite – SSA National Disability Forum invitation for MPTN AIAN Leadership & community members.
- 1 Participant - January 2024 – Mohegan Tribal Nation ONAP Newsletter – ONAP Newsletter shared with contacts of Mohegan Tribal Nation Community.
- 1 Participant - March 2024 – DTCL Mohegan tribal Community (Uncasville, CT) – Shared DCTL with Tribal contact.
- 1 Participant – March 2024 – Mashantucket Pequot Tribal Nation DCL – Social Security Celebrates Women’s History Month – DCL provided to Tribal contact and request made to distribute to Tribal community.

- 1 Participant – March 2024 – Mohegan Tribal Nation DCL Social Security Celebrates Women’s History Month – DCL provided to Tribal contact and request made to distribute to Tribal community.
- 1 Participant – June 2024 - Mohegan Tribal Nation – AIAN Training Session Invite – Training invite for MPTN AIAN Leadership & community members on Survivor Benefits.
- 1 Participant - July 2024 – Mohegan Tribal Nation National Disability Forum Invite - SSA National Disability Forum invitation for Mohegan Leadership & community members.

Florida

- Social Security office in South Broward Florida has established a relationship with the local Miccosukee Tribe. They speak weekly with tribal contacts. They routinely assist with taking Retirement claims as well as Medicare and Disability applications. They also assist with any SSN replacement cards that need to be issued, Post Entitlement actions, non-receipt of checks, issue replacement Medicare cards and assist with explaining any letters or requests from SSA to tribal members.

Idaho

- 40 participants (Feb. 2024) – Assisted tribal members of Shoshone Bannock Tribes experiencing cancer with Social Security applications, answered questions, and provided assistance in Pocatello.

Illinois

- 1000 participants – July 2024 – 10th Annual National Gathering of Native American Veterans – provided benefit information, answered questions, and assisted with cases for the Native American Veterans and their families.

Iowa

- 4 AIAN Organizations in Iowa– Shared 55 pieces of programmatic OCOMM content (Dear Colleague Letters, Press Releases and MIP articles) via email to American Indian organizations throughout Iowa in FY24 to improve understanding of SSA’s programs and services.

Kansas

- April 2024 - Regional Communications Director met with the Kansas Governor’s Tribal Liaison for Native American Affairs to discuss how our offices can work together to strengthen communication and ensure equitable access with the four federally recognized tribes in Kansas. Information was provided with the Governor’s office about the Office of

Native American Partnerships and Tribal Benefit Coordinators training so they may share it with Tribal leaders.

- 5 participants – Topeka, KS FO leadership coordinates throughout the year via email and telephone with the *Prairie Band Potawatomi Nation's* Social Work Department on completing SSI applications, i3820s, and representative payee applications. These contacts often result in programmatic outreach like training and education about SSA programs.
- 8 AIAN Organizations in Kansas– Shared 55 pieces of programmatic OCOMM content (Dear Colleague Letters, Press Releases and MIP articles) via email to American Indian organizations throughout Kansas in FY24 to improve understanding of SSA's programs and services.

Louisiana

- 33 participants – Louisiana Annual Tribal Summit – 8 presentations informing the audience about the resources and services available to the tribal communities in Louisiana.
- 26 Participants – Press Release – SSA Digitizes or Removes Signature Requirements for Many Forms – Sent Press Release “SSA Digitizes or Removes Signature Requirements for Many Forms” to Louisiana Tribal Contacts.
- 26 Participants – DCL – Registration for National Disability Forum on August 29, 2024 – sent DCL – Registration for National Disability Forum on August 29, 2024, with registration information to Louisiana Tribal Contacts.
- 26 Participants – DCL – AIAN Invitation and Registration – Overpayments, Waivers, and Payment Recovery Options – sent DCL – AIAN Invitation and Registration – Overpayments, Waivers, and Payment Recovery Options with registration information to Louisiana Tribal Contacts.
- 1 Participant – Tunica Biloxi Tribe of Louisiana – Assisted Elder Council representative in obtaining training materials from a recent AIAN SSA Training.
- 26 Participants – DCL – Invitation for June Training Sessions – sent DCL – Invitation for June Training Sessions with registration information to Louisiana Tribal Contacts.
- 26 Participants – J-1 F-1 oSSNAP Outreach – Call and sent follow up emails including a flyer with a QR code to Louisiana Tribal contacts: Louisiana Governor's Office of Indian Affairs, Tribal Council of Louisiana, Apalachee Indians Talamali Band, Atakapa-Ishak/Chawasha, Grand Bayou, Avoyel-Taensa Tribe, Pointe-Au-Chien Indian Tribe, Louisiana Choctaw Tribe, Isle de Jean Charles Band of Biloxi-Chitimacha-Chocta, Grand Caillou/Dulac Biloxi-Chitimacha-Choctaw, Four Winds Tribe Louisiana Cherokee Confederacy, Clifton Choctaw of Louisiana, Choctaw-Apache Tribe of Ebarb, Adai Caddo Tribe, Coushatta Tribe of Louisiana, Jena Band of Choctaw Indians, Tunica Ciloxi Tribe of Louisiana, and the Sovereign Nation of The Chitimacho.
- 28 Participants - Press Release – SSA Eliminates Overpayment Burden for Social Security Beneficiaries – Sent Press Release “SSA Eliminates Overpayment Burden for Social Security Beneficiaries” to Louisiana Tribal Organizations.

- 28 Participants - Press Release – Omitting Food from ISM Calculations– Sent Press Release “Omitting Food from ISM Calculations” to Louisiana Tribal Organizations.
- 11 Participants – DCL – Dear Tribal Community Leader Letter – Slam the Scam – sent DCL – Dear Tribal Community Leader Letter – Slam the Scam to Louisiana State recognized tribes.
- 19 Participants – DCL – Refresher Training Invite– sent DCL – Refresher Training Invite, Tribal Stakeholders to Louisiana Tribal Communities.

Maine

- 13 Participants – March 2024 – DCL Free Training for Tribal Benefits Coordinators – DCL sent to AIAN contacts announcing free training for benefit coordinators.
- 23 Participants - August 2024 – State of Maine Money Minders Advisory Council Meeting – Initial meeting to discuss newly formed Advisory Council in the state of Maine.
- 13 Participants – September 2024 - DCL Registration Open October Tribal Training Session – Navigating Social Security Key Talking Points – DCL sent to Tribal leaders inviting them to the October Tribal Training session.
- 281 Participants – March 2024 – DCL SSA Announces Four Key Updates to Address Improper Payments - Mass distribution to contacts.
- 417 Participants – March 2024 - DCL Commissioner O’Malley is Now on X - Mass distribution to contacts.
- 190 Participants – March 2024 – DCL SSA to Remove Barriers to Accessing SSI Payments - Mass distribution to contacts.
- 202 Participants – March 2024 – DCL SSA Eliminates Overpayment Burden for Social Security Beneficiaries - Mass distribution to contacts.
- 251 Participants – April 2024 - DCL SSA Recognizes National Financial Capability Month - Mass distribution to contacts.
- 13 Participants – April 2024 -Invitation/Registration AIAN Training Session for April – Sent to Tribal Leaders and community members to promote attendance at this event.
- 205 Participants – April 2024 – DCL SSA to Expand SSI Rental Subsidy Policy - Mass distribution to contacts.
- 200 Participants – April 2024 – DCL Social Security Recognizes National Library Week - Mass distribution to contacts.
- 285 Participants – April 2024 – DCL Social Security Video Connect - Mass distribution to contacts.
- 13 Participants – July 2024 – DCL Invitation and Registration AIAN Training session for July
- 13 Participants – July 2024 – DCL Save the Date Upcoming National Disability forum on August 29, 2024 - Mass distribution to contacts.
- 13 Participants – July 2024 – DCL Join Us NDF Removing Barriers to Accessing Services in Tribal Communities – DCL sent to Tribal leaders inviting them to the

National Disability Forum regarding removing barriers to accessing service in Tribal communities.

- 345 Participants – September 2024 – DCL USICH Release First Ever Federal Homelessness Prevention Framework - Mass distribution to contacts.

Massachusetts

- 10 Participants – July 2024 – AIAN Training Session Invitation – AIAN Training for AIAN population.
- 462 Participants – October 2023 – DCL Mobile Check-In Express – Mass Distribution of Mobile Check-In Express DCL.
- 375 Participants – November 2023 – DCL Native American Heritage Month – Mass Distribution of DCL.
- 50 Participants – December 2023 – Coastline Elderly Money Management Program Meeting - Quarterly meeting and holiday gathering for program volunteers.
- 476 Participants – November 2023 – DCL 1099 Update on *my* Social Security account – Mass distribution of DCL.
- 475 Participants – December 2023 – Mass Distribution of DCL Retirement Savings Contribution Credit - Mass distribution of DCL.
- 475 Participants – December 2023 – DCL How to Spot Scams - Mass distribution of DCL.
- 487 Participants – January 2024 – DCL LEP - Mass distribution of DCL.
- 470 Participants – January 2024 – Save the Date Slam the Scam - Mass distribution of DCL.
- 475 Participants – January 2024 – Tax Season DCL - Mass distribution of DCL.
- 490 Participants – February 2024 – Black History Month DCL - Mass distribution of DCL.
- 500 Participants -March 2024 – Slam the Scam DCL - Mass distribution of DCL.
- 479 Participants – March 2024 – Slam the Scam Press Release - Mass distribution of DCL.
- 30 Participants – June 2024 - DCL AIAN June Training – DCL to Tribal Leaders.
- 7 Participants – September 2024 – DCL Native American Tribal Training – DCL to Tribal communities in Area 2.
- 476 Participants – March 2024 – DCL Overpayments – Mass distribution of DCL.
- 480 Participants – March 2024 – DCL President’s Budget FY25 – Mass distribution to contacts.
- 500 Participants – March 2024 – DCL Improper Payments - Mass distribution to contacts.
- 488 Participants – March 2024 – DCL ISSNRC - Mass distribution to contacts.
- 488 Participants – March 2024 – DCL SSI Contact Info - Mass distribution to contacts.
- 489 Participants – April 2024 – DCL Increase to Atty Fee Cap - Mass distribution to contacts.

- 482 Participants – April 2024 – DCL National Financial Capability Month - Mass distribution to contacts.
- 488 Participants – April 2024 – DCL SSI Rental Subsidy Change - Mass distribution to contacts.
- 489 Participants – May 2024 – DCL Trustee Report - Mass distribution to contacts.
- 500 Participants – May 2024 – Baby Names Release - Mass distribution to contacts.
- 491 Participants – May 2024 – DCL Video Connect - Mass distribution to contacts.

Michigan

- 13 participants – November 2023 and July 2024 – Met with Manistique Tribal Health Center staff to review the services available with the VSD equipment and discuss marketing opportunities.
- 15 participants – February 2024 - Saginaw Chippewa Indian Tribe Coffee Chat, a meeting to discuss the importance of timely Medicare enrollment for elder members.
- 50 participants – May 2024 – American Indian Health and Family Services, Children’s Mental Health Day – provided benefit information and answered questions at a resource table.
- 200 participants – August 2024 – Grand Traverse Band of Ottawa and Chippewa Indians Health Fair, provided benefit and Medicare information to tribal members and elders.
- 500 participants – August 2024 – Pow Wow and Health Fair in Detroit, sponsored by the American Indian Health and Family Services Agency - provided a benefit overview presentation and hosted a resource table.
- 44,000 circulation - Win Awenen Nisitotung, a monthly newspaper for the Sault Ste. Marie Tribe of Chippewa Indians, regularly publishes Social Security articles.

Minnesota

- 30 laptops - October 2023 – Division of Indian Works – laptop donations were used in their return-to-work program and shared with the Anishinaabe Academy.
- Provided an overview of Social Security job positions and vacancies at the Division of Indian Works to their job counselors that assist individuals with placement.
- 20 participants – Metropolitan Urban Indian Directors (MUID) – urban directors and staff have quarterly meetings where Social Security provides program updates, promotes training sessions, and shares policy changes, specifically for SSI.
- 500 participants – October 2023 - HUD’s Office of Native American Programs (ONAP) Conference to Service Homeless– presented benefit information and staffed an exhibit to provide information, answer questions and assist with case issues.
- 700 attendees – July 2024 - Red Lake Comprehensive Health Services Annual Health Fair – distributed benefit information and answered questions at the Social Security exhibit.
- 5 participants – September 2024 – Met with the Red Lake tribal reservation to discuss Video Service Delivery

- 500 attendees – September 2024 – Wisdom Steps Health and Benefits Fair for the Fond du Lac tribal members – provided benefit information, assisted with specific case issues, and answered questions.

Mississippi

- Mississippi Band of Choctaw Indians has a clear line of communications with local office.

Missouri

- 5 AIAN Organizations in Missouri– Shared 55 pieces of programmatic OCOMM content (Dear Colleague Letters, Press Releases and MIP articles) via email to American Indian organizations throughout Missouri in FY24 to improve understanding of SSA’s programs and services.

Montana

- 150 participants (Feb. 2024) – Hosted an assistance table and presented an overview benefits session at Tribal Resource Fair for members of the Crow Tribe in Crow, MT.
- 100 participants (April 2024) – Hosted a recruitment booth and presented an overview benefits session at the Crow Tribal career fair at Little Big Horn College.
- 100 participants (April 2024) – Hosted a recruitment booth and presented an overview benefits session at the Northern Cheyenne Tribal career fair at Chief Dull Knife College.
- 200 participants (April 2024) – Hosted a recruitment booth and presented an overview benefits session at the Northern Cheyenne Tribal career fair at Salish Kootenai Career Fair.
- 125 participants (May 2024) – Hosted an assistance table and presented an overview benefits session at Tribal Resource Fair for members of the Crow Tribe in Crow, MT. Also arranged for an iSSNRC flyer to be posted at tribal members building to promote online enumeration efforts.

Nebraska

- 6 AIAN Organizations in Nebraska– Shared 55 pieces of programmatic OCOMM content (Dear Colleague Letters, Press Releases and MIP articles) via email to American Indian organizations throughout Nebraska in FY24 to improve understanding of SSA’s programs and services.

New Mexico

- 104 Participants – MIP – National Savings Day – MIP Article, “National Savings Day Reminds Us to Plan for the Future,” sent to Mescalero Apache tribe and other Las Cruces and Carlsbad contacts.

- 30 Participants – Laguna Pueblo Senior Services – Met with community members of Laguna Pueblo. Answered questions, gave status on pending claims, took SS5 applications and shared updated information.
- 104 Participants –DCL – “Follow Commissioner O’Malley on Social Media,” sent to Mescalero Apache tribe and other Las Cruces and Carlsbad contacts.
- 30 Participants – Santo Domingo Pueblo Clinic Presentation - Met with community members of Santo Domingo Pueblo. Answered questions, gave status on pending claims, took SS5 applications and shared updated information.
- 30 Participants – Mescalero Apache RSI Presentation – Completed 3 RSI overview presentations with information regarding online SSA services. The tribe agreed to share the oSSNAP flyer.
- 1 Participant – Mescalero Apache tribal inquiry – answered an inquiry from a Mescalero Apache tribal member.
- 105 Participants – MIP – SSA Installs New Kiosks to Improve Check-In shared with the Mescalero Apache tribe and other Las Cruces and Carlsbad contacts.
- 30 Participants – Jemez Pueblo Clinic – Presentation to the tribal benefit coordinator. Following the presentation, answered questions, gave status on pending claims, took SS5 applications and shared updated information.
- 20 Participants – Laguna Pueblo Community Services – met with benefit coordinators to answer questions, complete ss5 applications for community members, scheduled appointments, and printed benefit verifications.
- 30 Participants – Jemez Pueblo Clinic visit – Presentation for tribal benefit coordinators and hosted a table to answer questions from the tribal community.
- 1 Participant – Santo Domingo Pueblo Clinic – Assisted a benefit coordinator with questions and statuses on multiple pending claims.
- 50 Participants – Isleta Pueblo Elder Center – Met with staff and clients of the Isleta Pueblo Elder Center answered questions, gave status on pending claims, took SS5 applications and shared updated information.
- 105 Participants – Press Release – SSA New Efforts to Simplify SSI Applications - shared with the Mescalero Apache tribe and other Las Cruces and Carlsbad contacts.
- 25 Participants – Native American Veteran Program – PACT ACT event – hosted a booth and assisted Isleta Pueblo Veterans with questions and changes regarding SSA programs.
- 1 Participant – Mescalero Apache Tribe – Office of Native American Partnerships – Tribal Consultation Newsletter – shared the newsletter with the Mescalero Apache Tribe
- 1 Participant – Outreach to the Mescalero Apache Tribe – reached out to the Mescalero Apache Tribe to promote future SSA presentation for the fall of 2024.
- 1 Participant – Outreach to the Mescalero Apache Tribe - reached out to the Mescalero Apache Tribe to invite participants to the Removing Barriers to Access Services in the Tribal Communities – Part 1 training.
- 1 Participant – Outreach to the Mescalero Apache Tribe - reached out to the Mescalero Apache Tribe to invite participants to the July Overpayment and Waiver Training.

- 50 participants – Invitation to the NM Summit – sent out invitations with the agenda and a registration link for the annual NM Tribal Summit.
- 40 participants – Annual NM Tribal Leader and Advocate Summit 2024 – Conducted an in-person event with guest speakers sharing information regarding resources that are available for NM Tribal communities.
- 2 Participants – Kewa Pueblo Clinic – Assisted an employee who was helping a tribal member with questions regarding SSI retroactive pay.
- 30 Participants – Dear Tribal Community Member Invitation – sent emails to Tribal community members in NM, inviting them to participate in the National trainee series.
- 1 Participant: Jicarilla Services Unit HIS – assisted an employee who was helping a tribal member schedule an RZ for three children who were receiving SSI while inpatient.
- 50 Participants: Native American Veteran Program – PACT ACT event – hosted a booth and assisted Isleta Pueblo Veterans with questions and changes regarding SSA programs.
- 25 Participants: NM Tribal Leader & Advocate Summit – Save the dates for the NM Tribal Leader & Advocate Summit were sent to NM Tribal contacts and IHSs.
- 100 Participants: Laguna Pueblo Community Benefits Education presentation – set up a booth to disseminate information and answer questions during the Laguna Pueblo Community Benefits Education Day.
- 100 Participants: Mescalero Apache- Inn of the Mountain Gods – VA Event – set up a booth. Provided retirement estimates and answered questions from the tribal community.
- 1 Participant – Santa Fe IHS Outreach – emailed information to Santa Fe IHS regarding iSSNRC & oSSNAP. Received a commitment to share with employees.
- 1 Participant – San Felipe Pueblo – emailed information to the San Felipe Pueblo regarding iSSNRC, oSSNAP, and scams.
- 1 Participant – Taos Pueblo Community Services – emailed information to the Taos Pueblo regarding iSSNRC, oSSNAP, and scams.
- 1 Participant – Santo Domingo Pueblo – emailed information to the Santo Domingo Pueblo regarding iSSNRC, oSSNAP, and scams.
- 1 Participant – Tesuque Pueblo Community Services – emailed information to the Tesuque Pueblo Community Services regarding iSSNRC, oSSNAP, and scams.
- 300 Participants: NATI VA Native American Veterans Symposium - set up a booth to disseminate information and answer questions during the event. NAPR Assistant Director, Renee Ferguson, represented SSA as a speaker.
- 25 Participants: Albuquerque TSC Hiring Flyer – shared the Albuquerque TSC hiring flyer with the Isleta Pueblo contacts with a commitment to forward the flyer to tribal members.
- 66 Participants: Tribal Leader Letter and 2024 Benefits Training – shared the FY 2024 Benefits Training invitation via email with the Letter from the Office of Native American Partnership attached to the Gallup Indian Medical Center, Crown Point IHS, Shiprock IHS, VA Navajo Nation, Jicarilla Apache, Santa Ana Pueblo, Tesuque Pueblo, Santo Domingo Pueblo, and San Felipe Pueblo.

- 20 Participants: DCL – 2025 Presidents Budget - shared with the Laguna, Sandia, San Felipe, Jemez, Santa Clara, Isleta, Navajo Nation, Tesuque, Taos, and Picuris contacts.
- 20 Participants: Press Release- Social Security and OIG hold 5th Annual Slam the Scam Day- shared with the Laguna, Sandia, San Felipe, Jemez, Santa Clara, Isleta, Navajo Nation, Tesuque, Taos, and Picuris contacts.
- 25 Participants – Santa Fe IHS Service Unit Lunch and Learn – Met with new benefit coordinators and IHS staff. Answered questions regarding SSA programs, distributed pamphlets, and brochures.
- 1 Participant – Video Expansion – spoke with the Mescalero Apache Tribe regarding MS Teams interviewing capability for their tribal community.
- 5 Participants – Ysleta Del Sur Pueblo Community Clinic – completed a presentation regarding SSA programs.

New York

- 50 participants – October 2023 –Shinnecock Nation Family Services League – emailed monthly newsletter, covering minimizing risk of financial abuse, disability overview and news and updates.
- 50 participants – October 2023 – Shinnecock Nation- Maureen’s Haven Homeless Shelter – emailed monthly newsletter, covering minimizing risk of financial abuse, disability overview and news and updates.
- 50 participants – October 2023 – Shinnecock Nation- Little Flower Children and Family Services of New York– emailed monthly newsletter, covering minimizing risk of financial abuse, disability overview and news and updates.
- 36 participants - October 2023 – SSA monthly newsletter, The Social Security Star (October 2023 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – October 2023 – Dear Colleague Letter, SSA Honors National Disability Employment Awareness Month, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – October 2023 – Dear Colleague Letter, SSA Talks: *Will Social Security Be There When I Retire?*, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – October 2023 – Dear Colleague Letter, Mobile Check-In Express is Available, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – October 2023 – Dear Colleague Letter, *my* Social Security Now Available to Clients Outside of the US, shared with all contacts from the seven tribal

communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 36 participants – October 2023 – Dear Colleague Letter, Reminder: Medicare Open Enrollment, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – October 2023 – Dear Colleague Letter, Just Announced! Social Security’s 2024 Cost-of-Living Adjustment (COLA), shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – October 2023 – Dear Colleague Letter, Join Us: National Disability Forum – How Artificial Intelligence May Affect the Landscape of Social Security, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants - November 2023 – SSA monthly newsletter, The Social Security Star (November 2023 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – November 2023 – Dear Colleague Letter, Social Security Recognizes Hunger and Homelessness Awareness Week, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – November 2023 – Dear Colleague Letter, Providing Race and Ethnicity Data, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – November 2023 – Dear Colleague Letter, Past Benefit Statements, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – November 2023 – Dear Colleague Letter, National Family Caregivers Month, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – November 2023 – Dear Colleague Letter, Ticket to Work, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 50 participants – December 2023 – Shinnecock Nation- Little Flower Children and Family Services of New York– blast email of the monthly newsletter, covering the benefits increase in 2024, scam awareness and news and updates.
- 50 participants – December 2023 – Shinnecock Nation- IGHL (Independent group home living)– provided monthly newsletter, covering the benefits increase in 2024, scam awareness and news and updates.
- 50 participants – December 2023 – Shinnecock Nation- Maureen’s Haven Homeless Shelter – emailed monthly newsletter, covering the benefits increase in 2024, scam awareness and news and updates.
- 36 participants - December 2023 – SSA monthly newsletter, The Social Security Star (December 2023 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 50 participants – January 2024 – Shinnecock Nation- IGHL (Independent group home living)– provided monthly newsletter, covering minimizing Medicare enrollment periods and disability for children overview and news and updates.
- 50 participants – January 2024 –Shinnecock Nation Family Services League – emailed monthly newsletter, covering minimizing Medicare enrollment periods and disability for children overview and news and updates.
- 50 participants – January 2024 – Shinnecock Nation- Maureen’s Haven Homeless Shelter – emailed monthly newsletter, covering minimizing Medicare enrollment periods and disability for children overview and news and updates.
- 50 participants – January 2024 – Shinnecock Nation- IGHL (Independent group home living)– provided monthly newsletter, covering minimizing Medicare enrollment periods and disability for children overview and news and updates.
- 36 participants – January 2024 – SSA monthly newsletter, The Social Security Star (January 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 50 participants – February 2024 – Shinnecock Nation- Little Flower Children and Family Services of New York– blast email of the monthly newsletter, covering how to spot the scam, information on replacement card and how to make it easier and news and updates.
- 50 participants – February 2024 – Shinnecock Nation- IGHL (Independent group home living)– provided monthly newsletter, covering how to spot the scam, information on replacement card and how to make it easier and news and updates.
- 50 participants – February 2024 – Shinnecock Nation- Maureen’s Haven Homeless Shelter – emailed monthly newsletter, covering how to spot the scam, information on replacement card and how to make it easier and news and updates.
- 36 participants – February 2024 – SSA monthly newsletter, The Social Security Star (February 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 36 participants – February 2024 – Press Release, Social Security Publishes Proposed Rule for Payroll Information Exchange to Reduce Improper Payments, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – February 2024 – Press Release, Social Security Administration Updates Equity Action Plan, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 6 participants – March 2024 - Meeting to discuss blood quantum letter and enumeration-Haudenosaunee Confederacy/Tuscarora Nation
- 36 participants – March 2024 – SSA monthly newsletter, The Social Security Star (March 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Press Release, Social Security and OIG Hold 5th Annual National Slam the Scam Day, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Press Release, Statement by Commissioner O’Malley on the President’s Fiscal Year 2025 Budget, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Press Release, Social Security Announces Four Key Updates to Address Improper Payments, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Press Release, SSA to Remove Barriers to Accessing SSI Payments, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Dear Colleague Letter, FY 2025 President’s Budget for SSA, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Dear Colleague Letter, *Need a New or Replacement Social Security Card?*, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 36 participants – March 2024 – Dear Colleague Letter, Reminder: SSI Contact Information and Reporting Responsibilities, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – March 2024 – Dear Colleague Letter, SSA to Remove Barriers to Accessing SSI Payments, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 50 participants – April 2024 – Shinnecock Nation- Little Flower Children and Family Services of New York– blast email of the monthly newsletter, covering and overview off overpayments and news and updates.
- 50 participants – April 2024 – Shinnecock Nation- IGHL (Independent group home living)– provided monthly newsletter, blast email of the monthly newsletter, covering and overview off overpayments and news and updates.
- 50 participants – April 2024 – Shinnecock Nation- Maureen’s Haven Homeless Shelter – emailed monthly newsletter, blast email of the monthly newsletter, covering and overview off overpayments and news and updates.
- 36 participants – April 2024 – SSA monthly newsletter, The Social Security Star (April 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – April 2024 – Press Release, Social Security Eliminates Overpayment Burden for Social Security Beneficiaries, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – April 2024 – Press Release, Social Security to Raise the Representative Fee Cap to Help with Claiming Benefits, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – April 2024 – Dear Colleague Letter, SSA Eliminates Overpayment Burden for Social Security Beneficiaries, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – April 2024 – Dear Colleague Letter, Increase to the Representative Fee Agreement Cap, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – April 2024 – Dear Colleague Letter, SSA Talks: Commissioner O’Malley’s Top Priorities, shared with all contacts from the seven tribal communities in

Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 36 participants – May 2024 – SSA monthly newsletter, The Social Security Star (May 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – May 2024 – Press Release, Strong Economy, Low Unemployment, and Higher Job and Wage Growth Extend Social Security Trust Fund to 2035, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – May 2024 – Press Release, SSA Launches Online Performance Tracker for Customer Service Priorities, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – May 2024 – Press Release, Social Security to Expand Access to SSI Program by Updating Definition of a Public Assistance Household, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – May 2024 – Press Release, Olivia and Liam Reign Supreme; Duo are Social Security’s Top Baby Names for Fifth Consecutive Year, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – May 2024 – Dear Colleague Letter, Asian American, Native Hawaiian, and Pacific Islander Heritage Month 2024, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 135 participants – June 2024 – SAMHSA Interfaith Summit to Explore the Behavioral Health Crisis – Public Affairs Specialist in Buffalo, NY attended conference in-person and talked with multiple tribal community partners.
- 36 participants – June 2024 – SSA monthly newsletter, The Social Security Star (June 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – June 2024 – Press Release, Happy 50th Anniversary, SSI, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 36 participants – June 2024 – Press Release, Social Security Updates Occupations List Used in Disability Evaluation Process, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – June 2024 – Press Release, Social Security to Simplify Disability Evaluation Process, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – June 2024 – Dear Colleague Letter, Happy 50th Anniversary, SSI, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 36 participants – June 2024 – Dear Colleague Letter, SSA Seeks to Make Customer Experience and Workforce Improvements, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – June 2024 – Dear Colleague Letter, Social Security Updates Occupations List Used in Disability Evaluation Process, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – June 2024 – Dear Colleague Letter, We Are Improving the Disability Adjudication Process!, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 2 Participants – July 2024 – Area 3 Public Affairs Specialists worked directly with PJ Herne, Staff Attorney at Legal Aid Society of Northeastern New York (LASNNY) and member/resident of the Saint Regis Mohawk Indian Reservation, to establish contact and identify services we can provide as he offers civil legal services to other members and residents.
- 35 participants – July 2024 – SSA monthly newsletter, The Social Security Star (July 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – July 2024 – Press Release, Social Security Announces Upcoming Changes to Accessing Online Services, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – July 2024 – Dear Colleague Letter, We Need Your Help!, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians,

Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 35 participants – July 2024 – Dear Colleague Letter, Social Security Celebrates Disability Pride Month & ADA Anniversary, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – July 2024 – Dear Colleague Letter, Changes to Accessing Social Security’s Online Services, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – July 2024 – Dear Colleague Letter, Updated Collateral Estoppel Guidance, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- Unknown Number of Participants - August 2024 - Social Security Supplement submitted by Public Affairs Specialist and printed and distributed throughout Franklin County, which covers the St. Regis Mohawk Tribe Reservation. Total reach is more than 10,000 people in more than 4 counties; number of recipients in tribal community is undetermined.
- 35 participants – August 2024 – SSA monthly newsletter, The Social Security Star (August 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – August 2024 – Press Release, Social Security Expands Compassionate Allowances List, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – August 2024 – Press Release, Administration Announces New Efforts to Simplify SSI Applications, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – August 2024 – Dear Colleague Letter, National Disability Forum Invitation for Tribal Communities, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – August 2024 – Dear Colleague Letter, We Have Expanded Our Compassionate Allowances Program, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)

- 35 participants – August 2024 – Dear Colleague Letter, Happy 89th Anniversary SSA, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – August 2024 – Dear Colleague Letter, Announcing More Enhancements to Appointed Representative Services (ARS), shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 2 Participants – September 2024 – Area 3 Public Affairs Specialist in Buffalo, NY worked directly with representatives from Seneca Nation to plan an outreach event, including a presentation/overview of Social Security benefit programs for the tribal community.
- 35 participants – September 2024 – SSA monthly newsletter, The Social Security Star (September 2024 Edition) shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – September 2024 – Press Release, Social Security Administration Digitizes or Removes Signature Requirements, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – September 2024 – Dear Colleague Letter, An Important Notice Regarding Transition-Aged Youth, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 35 participants – September 2024 – Dear Colleague Letter, National Hispanic Heritage Month, shared with all contacts from the seven tribal communities in Area 3 (Seneca Nation of Indians, Tonawanda Band of Seneca, Tuscarora Nation, Saint Regis Mohawk Tribe, Oneida Nation of Indians, Onondaga Nation, and Cayuga Nation)
- 3 participants – September 2024 – Dear Colleague Letter, USICH Releases First-Ever Federal Homelessness Prevention Framework, shared with Seneca Nation of Indians (Cattaraugus Territory, Allegany Territory, and Native American Community Services office in Buffalo, NY)

Nevada

- Las Vegas Paiute Tribe– May 2024 – Distributed Press Release that consist of media, congressional staffers, interested community partners, government agencies, and more.

North Carolina

- 92 participants – July 2024 – provided general SSA programmatic information at Tribal Pact Act Day event in Cherokee NC. (Eastern Band of Cherokee)
- Reviewed and approved 3 updates to an income precedent initiated by the Franklin, NC field office; and
- In process of developing and approving a precedent for a new program administered by the Eastern Band of Cherokee Indians initiated by the Franklin, NC field office.

Oklahoma

- 30 Participants – Disability Awareness Day – Wichita and Affiliated Tribes – hosted a booth. Answered questions regarding SSA programs, checked status, and discussed online services with tribal members.
- 50 Participants – Sac and Fox Elders Conference - Answered questions regarding SSA programs, checked status, handed out pamphlets, and discussed online services with tribal elder members.
- 9 Participants – Benefits Overview – Muscogee (Creek) Nation – Met with the Muscogee (Creek) Nation benefits team. Discussed and answered questions regarding online filing challenges. Promoted *my* Social Security account and ARS.
- 3 Participants – Work Incentive Meeting – met with Citizen Potawatomi Nation work force to discuss work incentives by SSDI and SSI. Distributed pamphlets to the work force representative for tribal members.
- 45 Participants – PACT Act – Muscogee (Creek) Nation – Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 1 Participant – Ponca Tribe of Indians Oklahoma – Sent email to the Ponca Tribe of Indians of Oklahoma to establish an email contact and offer virtual presentations.
- 58 Participants – PACT Act – Cheyenne & Arapaho Tribes - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 122 Participants – Oklahoma Annual Tribal Summit – Co-hosted with Oklahoma Indian Health Services – The summit offered both in-person and virtual attendance. There were special guest speakers and vendors from across the state sharing information to tribal members about the resources and services available to the tribal communities in Oklahoma. Oklahoma SSA managers attended to answer questions and address concerns for tribes in their local areas. Tribes represented at the summit: Absentee Shawnee Tribe, Cherokee Nation, Cheyenne & Arapaho Tribes of Oklahoma, Chickasaw Nation, Choctaw Nation of Oklahoma, Citizen Potawatomi Nation, Comanche Nation, Delaware Tribe of Indians, Delaware Tribe, Iowa tribe of Oklahoma, Kickapoo Tribe of Oklahoma, Kiowa Tribe of Oklahoma, Muscogee (Creek) Nation, Osage Nation, Otoe-Missouria Tribe, United Keetoowah Band of Cherokee Indians, Wichita & Affiliated Tribes, and Wyandotte Nation.
- 108 Participants - PACT Act – Chickasaw Nation - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.

- 8 Participants – Choctaw Senior Center – visited with members of the Choctaw Senior Center regarding Social Security programs, including survivor benefits, answered questions, and left pamphlets at the center to be distributed to tribal members.
- 102 Participants - PACT Act – Cheyenne & Arapaho Tribes - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 30 Participants - PACT Act – Claremore Indian Health Services - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 62 Participants - PACT Act – Choctaw Nation - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 15 Participants - PACT Act – Osage Nation - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 30 Participants - PACT Act – Osage Nation - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 65 Participants - PACT Act Absentee Shawnee Tribe - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 1 Participant – Intertribal Council of Northeastern Oklahoma – Sent email to the Intertribal Council of Northeastern Oklahoma to share information regarding SSA programs, oSSNAP, fraud prevention and offer virtual presentations.
- 50 Participants - PACT Act Cherokee Nation- Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 2 Participant – Tonkawa Tribe – Call with follow up email to the Tonkawa Tribe to share information regarding SSA programs, oSSNAP, fraud prevention and offer virtual presentations.
- 48 Participants - PACT Act Choctaw Nation- Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 38 Participants - PACT Act Kiowa Nation- Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 37 Participant – MS Teams Interviewing Discussion – Multiple Oklahoma Tribes – Held discussions with tribal representatives regarding the benefits of MS Teams Interviewing. Vetted each tribe for private interviewing areas and if they had the necessary requirements to host MS Teams Interviewing for their tribal members.
- 69 Participants – DCL – MS Teams Interviews – sent DCL “MS Teams Interviews” to multiple Oklahoma Tribes and Indian Health Services: Wichita & Affiliated Tribes, Sac and Fox Nation, Pawnee Indian Health Center, Otoe-Missouria Tribe, Osage Nation,

Muscogee (Creek) Nation, Kiowa Tribe of Oklahoma, Kaw Nation, Kickapoo Tribal Health Center, Kanza Health Center, Iowa Tribe of Oklahoma, Delaware Tribe of Western Oklahoma, Comanche Nation Vocational Rehab, Clinton Indian Health Services, Claremore Indian Hospital, Citizen Potawatomi Nation, Chickasaw Nation, Cheyenne & Arapaho Tribes, Cherokee Nation Health Center, Cherokee Nation, Wyandotte Nation, and Anadarko Indian Health Services.

- 50 Participants – Lawton Indian Hospital Part D enrollment and community resource fair - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 69 Participants – Slam the Scam Flyer – emailed 69 Oklahoma Tribal Partners the Slam the Scam flyers to post on their tribal community boards.
- 148 Participants – Absentee Shawnee Tribe Resource and Benefit Event - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 220 Participants – Citizen Potawatomi Nation Elders Wellness Fair - Hosted a booth. Answered questions regarding SSA programs, reviewed records, scheduled appointments, and discussed online services with tribal members.
- 30 Participants – Sac and Fox Nation Elder’s Conference – Retirement presentation with Medicare and Online Services.

Oregon

- 30 participants (Jan. 2024) – provided programmatic benefits overview via webinar to tribal members and benefit coordinators of the Confederated Tribes of the Umatilla Indian Reservation, demonstrated online services, encouraged iClaims from members.
- 2 participants (March 2024) – provided online services training featuring iClaims and iSSNRC for advocate director and benefit coordinators of Confederated Tribes of Siletz Indians.
- 2 participants (March 2024) – provided online services training featuring iClaims and iSSNRC for benefit coordinators of Confederated Tribes of Grand Ronde Indians.
- 55 participants (April 2024) – provided programmatic benefits overview via webinar to tribal members and benefit coordinators of the Confederated Tribes of the Umatilla Indian Reservation, demonstrated online services and iSSNRC, encouraged iClaims from members.
- 50 participants (July 2024) – provided programmatic benefits overview via webinar to tribal members and benefit coordinators of the Confederated Tribes of the Umatilla Indian Reservation, demonstrated online services and iSSNRC, encouraged iClaims from members.
- 310 participants (Sept. 2024) – provided programmatic benefits overview training and staffed a resource table at the annual Oregon Annual Native Caring Conference with attendance from tribes throughout Oregon, S.W. Washington, and Idaho.

- 50 participants (Sept. 2024) – assisted tribal elders and conducted a programmatic overview presentation at the annual Klamath Tribe Health Resource Fair in Chiloquin, OR.
- 35 participants (Sept. 2024) – conducted an extended Mobile Customer Service event for Klamath Tribal members in Chiloquin, OR providing enumeration, appointment scheduling and change reporting services.

Rhode Island

- 1 Participant -March 2024 – DCL Narragansett Tribe – Shared DTCL with Tribal contacts.
- 100 Participants – November 2023 – DCL Native American Month to RI Indian Council – Emailed DCL Native American Heritage Month along with SSI Handouts, SSN QR Codes, QR FAQ Sheet.

South Carolina

- September 2024 – Rock Hill SC Field Office established a precedent file with the Catawba Tribe for SSI income verification and eligibility purposes.

South Dakota

- 3 participants (March 2024) – provided Representative Payee training for social services caseworkers of the Rosebud Sioux Tribe.
- 2 participants (March 2024) – discussed with Tribal Council members of the Oglala Sioux at Pine Ridge Reservation outreach activities, needs and plans for 2024.
- (March 2024) – Conducted an interview with KILI Radio on the Pine Ridge Reservation of the Oglala Sioux and promoted pre-recorded spots announcing future SSA visitation dates and SSI Basics Public Service Announcement (PSA).
- 75 participants (March 2024) – conducted programmatic benefits seminar and assisted with special education questions and replacement SSN cards from staff and families of Little Wound High School on the Pine Ridge Reservation of the Oglala Sioux.
- 2 participants (March 2024) – Provided new Video Service Delivery (VSD) training to staff of the IHS clinic sponsoring this remote services SSA unit at the Kyle, SD health clinic on the Pine Ridge Reservation of the Oglala Sioux.
- 46 participants (March 2024) – conducted in person direct service event to secure disability applications, SSN card requests, and answer benefit questions from members of the Oglala Sioux Tribe at Pine Ridge Reservation Hospital.
- 10 participants (May 2024) – Provided a closeout to the Tribal Consultation with the Oglala Sioux Tribe in Pine Ridge, including reviewing progress updates from SSA’s 2023 Tribal Consultation.
- 20 participants (May 2024) – Hosted an assistance table and presented an overview benefits session at Tribal Resource Fair for members of the Pine Ridge Reservation.

- 2000 participants, est. (May 2024) – Conducted a Facebook Live benefit presentation for members of the Pine Ridge Reservation.
- 150 participants (June 2024) – offered programmatic services and questions and answers booth at the Tribal Veterans Stand Down on the Pine Ridge Reservation.
- 80 participants (June 2024) – presented a programmatic overview and hosted a question-and-answer forum for elders of the Oglala Sioux on the Pine Ridge Reservation.

Texas

- 5 Participants – Video Expansion – met with Ysleta del Sur Pueblo Tigua representative to discuss MS Teams interviewing capabilities for the tribal community. The FO management team was on the call to answer local need questions.
- 1 Participant – Video Expansion – spoke with a representative from the Kickapoo Tribe of Texas to discuss MS Teams interviewing capabilities for the tribal community.
- 1 Participant – Survivor outreach to the Kickapoo Tribe – email the Kickapoo Tribe of Texas information regarding survivor benefits. Also sent survivor publications to the tribe.
- 1 Participant – Outreach to the Kickapoo Tribe - reached out to the Kickapoo Tribe to invite participants to the July Overpayment and Waiver Training.
- 1 Participant – Outreach to the Tigua Tribe of Texas - reached out to the Tigua Tribe of Texas to invite participants to the July Overpayment and Waiver Training.
- 1 Participant – Outreach to the Tigua tribe - reached out to the Tigua Tribe of Texas to promote SSA presentation in August 2024.
- 1 Participant – Outreach to the Kickapoo Tribe - reached out to the Kickapoo Tribe to promote SSA presentation in August 2024.
- 1 Participant – Outreach to the Kickapoo Tribe - reached out to the Kickapoo Tribe to invite participants to the Removing Barriers to Accessing Services in the Tribal Communities – Part 1 training.
- 1 Participant – Outreach to the Tigua Tribe of Texas - reached out to the Tigua Tribe of Texas to invite participants to the Removing Barriers to Accessing Services in the Tribal Communities – Part 1 training.
- 1 Participant – Kickapoo Tribe – Office of Native American Partnerships – Tribal Consultation Newsletter – shared the newsletter with the Kickapoo Tribe of Texas.
- 1 Participant – Ysleta del Sur Pueblo Tigua - Office of Native American Partnerships – Tribal Consultation Newsletter – shared the newsletter with the Tigua Tribe of El Paso.
- 323 Participants – Press Release – SSA New Efforts to Simplify SSI Applications - shared with the Tigua and Kickapoo Tribes and west Texas Contacts.
- 333 Participants - MIP – SSA Installs New Kiosks to Improve Check-In shared with the Tigua and Kickapoo Tribes and west Texas Contacts.
- 333 Participants DCL - “Follow Commissioner O’Malley on Social Media,” sent to Tigua and Kickapoo Tribes and west Texas Contacts.

- 333 Participants – MIP – National Savings Day – MIP Article, “National Savings Day Reminds Us to Plan for the Future,” sent to Tigua and Kickapoo Tribes and west Texas Contacts.

Utah

- 3 participants (Jan. 2024) – conducted benefit coordinator training and online application demonstration for tribal patient coordinators at the Sacred Circle health Clinic of the Confederated Tribes of the Goshute Reservation.
- 14 participants (Feb. 2024) – conducted benefit coordinator training and online application demonstration for tribal patient coordinators at the Sacred Circle health Clinic.
- 15 participants (March 2024) – conducted disability and SSI overview training, benefit coordinator training and online application demonstration for tribal patient coordinators at the Sacred Circle health Clinic.
- 25 participants (July 2024) – conducted a retirement presentation and promoted online services for members of the Northwest Band of the Shoshone Nation.

Washington

- 12 participants (Dec. 2023) – conducted benefit coordinator training featuring online disability applications for tribal representatives of the Suquamish Tribe, Squaxin Island Tribe, and James Town S’Klallam Tribe.
- 14 participants (Feb. 2024) – conducted benefit coordinator training and online application demonstration for members of the Skokomish Tribe.
- 11 participants (April 2024) – conducted benefit coordinator training and online application demonstration for members of the Suquamish Tribe.
- 21 participants (April 2024) - conducted programmatic benefits training and online application demonstration for elders and tribal benefit coordinators of the Squaxin Island Tribe.
- 10 participants (April 2024) – conducted a disability and SSI-focused presentation and demonstrated online applications to tribal healthcare staff of the Muckleshoot Tribe.
- 43 participants (May 2024) - presented a programmatic overview and hosted a question-and-answer forum for Washington State American Indian Health Commission (AIHC) in Auburn, WA. AIHC works on behalf of 29 federally recognized Indian Tribes and two Urban Indian Health Organizations in WA. Attendees included representatives from Tulalip, Lummi, Nisqually, Swinomish, Puyallup, Lower Elwha Klallam, Nooksack, Cowlitz, Kalispel, Suquamish, Upper Skagit, Muckleshoot, Colville, Shoalwater Bay, Quinault, Snoqualmie, Yakama, Makah, Port Gamble S’Klallam, Jamestown S’Klallam, Spokane, Benewah, Chehalis, Quileute, and Squaxin Island. In addition, staff from the Seattle Indian Health Board, NATIVE Project of Spokane, and Washington State SHIBA participated.

- 43 participants (May 2024) – conducted a Disability and SSI programmatic overview for tribal members of the Washington State American Indian Health Commission (AIHC) in Auburn.
- 23 participants (May 2024) – conducted an SSI programmatic overview for the Puyallup Tribal Health Authority medical staff and caseworkers.
- 100 participants (May 2024) – participated in a two-day national webinar to tribal members and representatives on the differences between Power of Attorney, Appointed Representatives, and Representative Payees when applying for and receiving benefits.
- 350 participants (June 2024) – hosted information and assistance booth at the 21st Annual National Training Conference of the Society of American Indian Government Employees (SAIGE). Presented multiple programmatic benefit seminars during this weeklong conference.
- 3 participants (July 2024) -- Tribal Medicare compensation meeting with CMS and Suquamish Tribe.
- 18 participants (Aug. 2024) – provided a programmatic benefits overview for tribal elders and community members of the Jamestown S’Klallam Tribe.
- 23 participants (Sept. 2024) – conducted a webinar for tribal healthcare workers, tribal staff, and members of the Makah Tribe in Neah Bay.

Wisconsin

- 28 participants - October 2023 - Southeastern Oneida Tribal Service Lunch and Learn presentation on Social Security disability and SSI for staff and tribal members.
- 5 participants – October 2023 – Division of Indian Work – meeting to discuss how Social Security can help their members and to promote the National Training Series
- 17 participants - November 2023 – presented benefit and post-entitlement information to elders at the Gerald Ignace Elder WOLF Program.
- 290 participants- August 2024 - Gerald Ignace 8th Annual Community Health Fair – provided benefit and Medicare information to tribal members and elders.
- 22 participants-September 2024 - Gerald Ignace Elder WOLF Program – met with elder members, answered their questions and concerns, and assisted with case issues.
- 2 participants – September 2024 – meeting with director of Brothertown Indian Nation, Inc and discussed how Social Security can help their members. The director requested material for their monthly newsletter and Social Security presentations.
- 50 attendees – October 2023 – Bureau of Indian Affairs (BIA) conference – provided benefit training and updates for staff.
- 50 attendees – July 2024 – Red Cliff Native Tribe Boise Forte reservation held a Social Security educational session on survivor benefits.
- 25 participates – August 2024 - St. Croix Tribal Health and Human Services – presented benefit information and provided information and answered questions at an exhibit.
- 150 attendees – August 2024 – Red Cliff Native Tribe Health and Benefits Fair – provided benefit information and answered questions at an exhibit.

- 150 attendees – August 2024 – Great Lakes Elders Health and Benefits conference at the Ho-Chunk reservation – provided benefit information at an exhibit.
- 100 attendees – September 2024 – The Band of Lake Superior Ojibwe Lac Courte Oreilles Reservation Annual Health and Benefits Fair - provided benefit information and answered questions at a resource table.
- 25 participants - Great Lakes Intertribal Council– benefit specialists have monthly meetings where Social Security provides program updates, promotes training sessions, and shares policy changes, specifically for SSI.
- 15 participants - Wisconsin Judicare Tribal Office – legal staff have monthly meetings and trainings where Social Security attends to provide training and program updates.
- July 2024 – Oneida Nation in Wisconsin amended their tribal distribution guidelines for Per Cap payments. The Oneida Nation precedent was updated.
- September 2024 - Ho-Chunk Nation in Wisconsin amended their tribal distribution guidelines Tribal Trust payments. The Ho-Chunk Nation precedent was updated, and trust funds are no longer considered a resource.
- The Green Bay WI field office sets appointments for the Menominee Tribe and the Stockbridge-Munsee Band of Mohican Indians to receive services via VSD. Appointments are for Social Security benefits, SSI, and enumeration.

Wyoming

- 4 participants (April 2024) – created and distributed a services marketing announcement to promote Video Service Delivery (VSD) locations in Lander, Hot Springs, Wind River, and Fort Washakie.

**Social Security Administration
Tribal Consultation and Coordination Plan Progress Report
Regional Activities Addendum**

Per the FY 2024 Agency Tribal Consultation and Coordination Action plan, the Regional Public Affairs Offices conducted numerous outreach events, educational workshops, and distribution efforts to bring awareness to our programs in the following locations:

Atlanta Regional Activities

- Recruit from diverse communities and have established contacts with various organizations around the region including the Mississippi Band of Choctaw Indians.
- Worked closely with the Office of Native American Partnerships (ONAP) in updating two American Indian and Alaska Natives (AIAN) publications.
 - Tribal General Welfare Exclusion Act of 2014 (TGWE)
 - Tribal Social Security Fairness Act of 2018 (TSSF)
- Participated as a subject matter expert (SME) in a National AIAN training session titled “SSA Benefits Overview” for the tribal community.
- Participate in monthly American Indian Alaska Native workgroup meeting to address and promote ONAP initiatives.
- Provided feedback on ONAPs Rural Partners Network Outreach Proposal.
- Updated the SSI and Q&A sections of the Tribal Benefits Coordinator Guide used to promote services to Tribal communities.
- Regularly send Press Releases and Dear College Letters to Tribal Communities in the Atlanta Region – below are some examples:
 - 3/27/24 – Social Security to Remove Barriers to Accessing SSI Payments
 - 3/29/24 – SSA Eliminates Overpayment Burden for SS Beneficiaries
 - 4/17/24 – Social Security to Expand SSI Rental Subsidy Policy
 - 5/6/24 – 2024 Annual Trustees Report
 - 5/9/24 – SSI Public Assistance Household
 - 8/12/24 – Social Security Expands Compassionate Allowances List
 - 8/27/24 – Social Security Announces New Efforts to Simplify SSI Applications
 - 9/5/24 – Social Security Administration Digitizes or Removes Signature Requirements for Many Forms
 - 9/30/24 – Helpful SSI Changes Reducing Customer Burden Takes Effect

Boston Regional Activities

- 40 Participants - December 2023 – Promoting Account Access in the BIPOC Communities of the Ocean and Pine Tree States Forum – Forum on the disparity in bank account ownership in the BIPOC community.

- 30 Participants – March 2024 – DCL – FY25 Presidents Budget for SSA RPAO Distribution – The Boston RPAO sent the FY25 Presidents Budget DCL to our Congressional, Media, & AIAN contacts.
- 78 Participants – DCL – Commissioner O’Malley is Now on X! – DCL notice sent to Congressional, Media, & AIAN contacts at the regional level.
- 78 Participants – Press Release – SSA Announces Four Key Updates to Address Improper Payments – Press Release to AIAN, Congressional & Media contacts.
- 85 Participants – DCL – SSA to Remove Barriers to Accessing SSI Payments – Sent to regional contacts.
- 459 Participants – DCL Overpayment Rules Change – Sent to regional contacts.

Chicago Regional Activities

- The Region’s Policy staff assisted with the review of the Ho-Chunk Nation’s amendment to its IGRA Tribal Trust for minors, resulting in the exclusion of the trust as a resource for SSI payments.
- The Region’s Policy staff updated the Native American Precedent and Resource Center ([NAPR](#)) and the internal SSI trust precedent file SharePoint with Ho-Chunk IGRA Trust Precedent.
- The Chicago Region’s Public Affairs Office led a national training series on the Social Security and SSI programs for 574 tribal communities, consistent with Office of Native American Partnerships (ONAP)’s [Fiscal Year 2024 Tribal Consultation Call To Action Plan](#). The Region secured trainers from the American Indian Alaska Native (AIAN) National Workgroup and other regions to conduct the training series designed specifically for Tribal Benefit Coordinators, Navigators, Social Workers, and other stakeholders who provide support to Tribal members. Each month the subject matter aligned with topics and questions stemming from meetings with Tribal Benefit Specialist. An example of topics covered are SSI benefits and income for TGWE and ABON, Survivors Benefits, Representative Payee, grandparents, and children’s benefits as well as ABLE accounts.
- The Regional Commissioner and Regional Communications Director hosted a listening session with the Director of ONAP at the Minneapolis Division of Indian Work. Eleven Urban Indian offices were invited to attend to discuss topics about barriers to customer service, Native Language revitalization, and national training of Tribal Benefit Coordinators.
- The Regional Communications Director provided logistical support to ONAP at the National Tribal Housing Summit scheduled in St. Paul, MN with the Department of Housing and Urban Development (HUD), Office of Native American Programs, and the National American Indian Housing Council.

Dallas Regional Activities

- 68 Participants – September 2024 Benefit Overview Training – 2-hour refresher training reviewing SSI and SSDI basic eligibility requirements and how to assist clients and tribal

members with filing a claim online. The training is intended for tribal communities and community organizations who assist the public free of charge.

- 87 Participants – June 2024 SSI and SSDI Refresher Training – 2-hour refresher training reviewing SSI/SSDI benefits, the Mobile Wage Reporting App, MySSA wage reporting, Retirement, Survivors, Auxiliary, and Medicare. The training is intended for tribal communities and community organizations across the region who assist the public free of charge.
- 59 Participants – June 2024 Supplemental Security Income Work Incentive Training – Refresher training reviewing SSI work incentives for both initial claims and post-entitlement. The training also covered the Mobile Wage Reporting App, MySSA wage reporting, and other items such as ABLE accounts. The training is intended for tribal communities and community organizations who assist the public free of charge.
- 38 Participants – June 2024 Social Security Disability Work Incentive Training – Refresher training reviewing SSDI work incentives for both initial claims and post-entitlement. The training also covered the Mobile Wage Reporting App, MySSA wage reporting, and other items such as ABLE accounts. The training is intended for tribal communities and community organizations who assist the public free of charge.
- 225 Participants – March 2024 SSI and SSDI Refresher Training – 2-hour refresher training reviewing SSI/SSDI benefits, the Mobile Wage Reporting App, MySSA wage reporting, Retirement, Survivors, Auxiliary, and Medicare. The training is intended for tribal communities and community organizations across the region who assist the public free of charge.
- 151 Participants – February 2024 SSI and SSDI Refresher Training – 2-hour refresher training reviewing SSI/SSDI benefits, the Mobile Wage Reporting App, MySSA wage reporting, Retirement, Survivors, Auxiliary, and Medicare. The training is intended for tribal communities and community organizations across the region who assist the public free of charge.
- 93 Participants – November 2023 SSI and SSDI Refresher Training – 2-hour refresher training reviewing SSI/SSDI benefits, the Mobile Wage Reporting App, MySSA wage reporting, Retirement, Survivors, Auxiliary, and Medicare. The training is intended for tribal communities and community organizations across the region who assist the public free of charge.

Denver and Seattle Regional Activities

- In addition to disseminating tribal Dear Colleague letters and announcements promoting tribal trainings throughout FY24, the Denver and Seattle Regions engaged with Tribes and AIAN entities.

Kansas City Regional Activities

- 23 AIAN Organizations in KS, IA, NE, and MO - Sent invitations for two SSA Virtual Career Fairs. The events provided tips on federal resumes and interviewing, information

about our hiring process, and our pay and benefits. Employees in the highlighted positions provided testimonials at the event.

- 23 AIAN Organizations in KS, IA, NE, and MO - Shared job vacancy announcement for MAMPSC Social Insurance Claims Specialist position (USAJOBS) and encouraged eligible candidates to apply.
- Social Security Administration Region VII & Federal Executive Board (FEB) – Diversity, Education, and Cultural Awareness Committee
- November 2023 - Presentation honoring American Indian/Alaskan Native Heritage Month
- Organized by MAMPSC ARC PCO Randoe Dice
- Presenter, Galen Gritts, registered member of the Cherokee Nation and dedicated historian with a passion for preserving and sharing Native American culture and history.
- 23 AIAN Organizations in KS, IA, NE, and MO – Emailed Tribal Community Members invites to ONAP Tribal Benefit Coordinator Training each month throughout FY24.
- In June 2024, the Kansas City Region partnered with ONAP and served as the host region where we presented on Survivor Benefits to Tribal Benefit Coordinators throughout the country.

New York Regional Activities

- The Riverhead Social Security Office maintains contact with community service liaisons for the Shinnecock Nation of Indians of Long Island.
- The Dunkirk Social Security Office provides phone services on the first and fourth Wednesday of each month to the Seneca Nation of Indians for the Allegany Territory. Dunkirk staff answers questions from tribal community members regarding Social Security, SSI, and Medicare, and requests for Benefit Verification Letters (BEVE).
- The Olean and Jamestown Social Security Offices provide phone services on the first and fourth Wednesday of each month to the Seneca Nation of Indians for the Cattaraugus Territory. Olean and Jamestown staff answer questions from tribal community members regarding Social Security, SSI, and Medicare, and requests for BEVEs.
- The Niagara Falls, Plattsburgh, Utica, Syracuse, and Geneva Social Security Offices maintain contact to the Tuscarora, Saint Regis, Oneida, Onondaga, and Cayuga tribes and regularly share SSA Dear Colleague Letters and Press Releases.

San Francisco Regional Activities

- The SF Region executed a Section 218A Coverage agreement for the Mooretown Rancheria of Maidu Indians of California effective June 2024.

Appendix

Authority and Executive Orders

- 1) EO 13175 [Consultation and Coordination with Indian Tribal Governments](#).
- 2) EO 13985 [Advancing Racial Equity and Support for Underserved Communities Through the Federal Government](#).
- 3) The Native American Languages Act, 25 U.S.C. §§2901-2906 (1990).
- 4) [The Durbin Feeling Native American Languages Act of 2022](#) (S. 1402).
- 5) Executive Order 14112 [Reforming Federal Funding and Support for Tribal Nations to Better Embrace Our Trust Responsibilities and Promote the Next Era of Tribal Self-Determination](#).
- 6) [Presidential Memorandum on Tribal Consultation and Strengthening Nation-to-Nation Relationships](#)

Terms & Definitions

“Indian Country”- Statutory term that includes all lands within an Indian reservation, dependent Indian communities, and Indian trust allotments (18 U.S.C. § 1151).

“Tribal Government” refers to the recognized governing body of a Federally recognized Indian Tribe listed by the Bureau of Indian Affairs of the U.S. Department of the Interior at 86 FR 7554, and in any subsequent updated list published in the Federal Register.

“Tribal Officials” is defined in Section 1(d) of E.O. 13175 as “elected or duly appointed officials of Indian tribal governments or authorized intertribal organizations.”

“Indian Tribe” is defined in Section 1(b) of E.O. 13175 as “an Indian or Alaska Native tribe, band, nation, pueblo, village, or community that the Secretary of the Interior acknowledges to exist as an Indian tribe pursuant to the Federally Recognized Indian Tribe List Act of 1994, 25 U.S.C. 479a.”